

Bronx Developmental Disabilities Council's

Family Support Guide

2021



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Acknowledgments

This is our 33rd anniversary of The Bronx Family Support Annual Conference. This year, due to the on-going Covid-19 pandemic and restrictions, our conference will be held virtually. Our committee which has been renamed, Individual and Family Support Committee, *formerly known as the Family Support Committee*, worked tirelessly to schedule this special event. Besides changing our name, due to the merging of the Children's and Family Support Committees into one, this committee is now co-chaired by three individuals. They are Nellie Vélez, Edie Weber and Diane Santiago-Rodríguez.

Sadly, on May 6, 2020, Mary Bonsignore, one of the original co-chairs, for 31 years, passed away. She was the epitome of a Bronx Advocate, fighting for the rights and benefits of individuals with special needs, which included her son, Michael, for 55 years. "Mary B", as she was affectionately known will be missed by all. This year, she will be honored, via a special video presentation, during the conference.

Special recognition acknowledgement, to the following committee/guest members, for their work:

Brendon Capriles-IAHD; Chandra Chauhan- Parent Advocate; Sulay Lora-SouthEast Bronx Neighborhood Center and Gabi Opazo-IAHD, for working as the "Information Technology Task force", to present this year's conference virtually.

Yiranny Almonte-The Center for Family Support; Mara Henriquez-YAI; Nadine McNeil-Parent Advocate; Crystal Mamby-Metro DDRO Region 4; Diane Santiago-Rodríguez-Co-Chair; Nellie Vélez-Co-Chair; and Deborah Weston-Parent Advocate for updating the Family Support Guide.

Chandra Chauhan- Parent Advocate; Peter Dolan-Services for the Developmentally Challenged; Sulay Lora-South East Bronx Neighborhood Center and Nellie Vélez-Co-Chair, for working on Mary Bonsignore's video presentation.

Johanna Cepin-Services for the Underserved and John Paul González-Volunteer, for updating and translating documents.

Individual and Family Support Committee Members

Yiranny Almonte- The Center for Family Support; Jean-Marie Bondy-Care Design NY; Johanna Cepin-Service for the Underserved; Peter Dolan-Services for the Developmentally Challenged; Beverly Ellman- ADAPT Community Services; Mara Henriquez-YAI; Rima Izquierdo-Parent Advocate; Kpana Kpoto-Includenyc.org; Sulay Lora-SouthEast Bronx Neighborhood Center; Crystal Mamby-Metro DDRO-Region4; Nadine McNeil-Parent Advocate; Gapi Opazo-IAHD; Ellesse Muñoz-IAHD; and Rosemary Santiago- Volunteers of America; Diane Santiago-Rodríguez-Co-Chair; Nellie Vélez-Co-Chair and Edie Weber-Co-Chair.

Adult Bronx Day Services 2021

ADULT DAY SERVICES OVERVIEW OF ADULT DAY SERVICES

The following programs/services are available for students who are graduating from the Department of Education, as well as, anyone eligible for OPWDD services over the age of 21. Occasionally, people are accepted at age 16 or 18.

DAY HABILITATION is a service under OPWDD's Home and Community Based Waiver (HCBS). This program assist individuals to acquire, retain or improve their self-help socialization and adaptive skills including communication, travel and other areas in adult education. Day Habilitation regularly takes place in a non-residential setting, separate from the person's private residence or other home. The person's activities and environments are designed to foster the deployment of skills and appropriate behavior, greater independence, community inclusion, relationship building, self-advocacy and informed choice. Additionally, individuals accessing Day Habilitation often contribute to their communities through volunteer work. Transportation is provided.

DAY HABILITATION WITHOUT WALLS provides the same service as DAY HABILITATION but the only difference is that individuals gather at a site or hub and then are escorted, into the community, by staff. In some instances, individuals are escorted or transported from home, by staff, to community inclusion opportunities. Transportation is provided.

WORK READINESS PROGRAMS address the issue of occupational exploration, job hunting techniques, and behaviors necessary to hold a job. A significant component of this type of program is devoted to the individual's participation in community-based work internships. Staff works directly with each person, at a work site, to further assess their work skills, preferences and support needs. Considerable time is spent on training people to travel independently to work locations. The final phase of the program involves individualized job placement, with intensive job coaching services. The coach helps each person learn work tasks and appropriate work behaviors. Coaching continues, as needed, to insure job relation. Transportation is not provided.

OVERVIEW OF ADULT DAY SERVICES

PREVOCATIONAL SERVICES addresses the person's vocational interests and assist individuals who are interested in joining "the world of work" but whose skills are such that they may not expect to obtain competitive employment within the next year. The individual may or may not perform work for which he or she is paid while receiving prevocational services. These services include support and training related to the ability to obtain and retain employment, excluding training on job tasks per se. Transportation is not provided.

SUPPORTED EMPLOYMENT SERVICES help individuals work in all types of community businesses and industries such as; banks, education, technology, health care, hospitality, food service, retail, not-for-profit corporations and government.

ENHANCED SUPPORTED EMPLOYMENT SERVICES is designed for people who have not been able to work using traditional intensive supported employment services. It provides a higher focus set of supports, to assist in attaining positive employment outcomes.

EMPLOYMENT TRAINING PROGRAM provides internship and trainee opportunities in order to, help the person seek, acquire and maintain competitive employment. As part of the program, individuals will attend training sessions that will promote growth and development, as well as, enhanced employment opportunities. The internship or trainee opportunity will last for up to 18 months. For further information on this program, you may contact Felisha Grant at (718) 430-0457.

COMPETITIVE EMPLOYMENT

ACCESS-VR is an agency that assists people with disabilities in obtaining paid employment commensurate with their skills. They also provide educational and job training services. For further information, call (718) 931-3500.

MTA New York City Transit is now offering travel-training to qualified Access-A-Ride customers. The training is conducted by CP Associations of NYS. For further information call (212) 947-5770.

ADULT Day Services

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
ADAPT Community Network	408 East 137th Street Bronx, NY 10454	718-993-3458	Day Habilitation, non-ambulatory served with transportation	Ages 18+
ADAPT Community Network	1780 Stillwell Avenue Bronx, NY 10469	718-652-9790	Day Habilitation with transportation	Ages 18+
ADAPT Community Network	2432 Grand Concourse Bronx, NY 10458	718-741-7300	Day Habilitation, I-II-III-IV & IV non-ambulatory served with transportation	Ages 21+
AHRC NYC	1440 Ferris Place Bronx, NY 10461	Ana Sostre 646-780-0304 Ana.sostre@ahrcnyc.org www.ahrcnyc.org	Group Day Habilitation with Traumatic Brain Injury Pre-Vocational Training	OPWDD eligible adults with I/DD OPWDD eligible adults with I/DD
AHRC NYC Futures	101 Norfolk Street New York, NY 10002	Marina Daurman 929-427-0458 Marina.daurman@ahrcnyc.org www.ahrcnyc.org	Day Habilitation Without Walls	OPWDD eligible adults with I/DD

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
AHRC NYC Howie Stone Adult Day Center	1420 Ferris Place Bronx, NY 10461	Charlotte Diaz 718-684-5434 Charlotte.diaz@ahrcnyc.org www.ahrcnyc.org	Group Day Habilitation	OPWDD eligible adults with I/DD
AHRC NYC Melissa Riggio Higher Education Program	Hostos Community College 475 Grand Concourse Building A Room 423 Bronx, NY 10451	Kensaku Matsuda 646-242-5112 Kensaku.matsuda@ahrcnyc.org www.ahrcnyc.org	Group Day Habilitation Without walls-College Campus	OPWDD eligible adults with I/DD with potential for success attending college with support
AHRC NYC Styler Day Habilitation Center	1440 Ferris Place Bronx, NY 10461	Gail Rivera 718-994-6060 Gail.rivera@ahrcnyc.org www.ahrcnyc.org	Group Day Habilitation	OPWDD eligible adults with I/DD
AHRC NYC William F. May Day CTR	1952 Mayflower Avenue Bronx, NY 10461	Patricia Bradshaw 718-792-9810 Patricia.bradshaw@ahrcnyc.org www.ahrcnyc.org	Group Day Habilitation	OPWDD eligible adults with I/DD

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Angels Unaware, Inc.	1375 Nelson Avenue Bronx, NY 10452	Hugh Lyons 718-410-7406	Group Day Habilitation	Ages 13+ with DD
Cerebral Palsy Association of New York State	West Farms Center 1880 Bryant Avenue Bronx, NY 10460	Sebastian Chittlapilly 718-665-6414 Ext. 8774	Day Habilitation- Non ambulatory served with transportation. Prevocational Services provided	Ages 21+
Community Action for Human Services, Inc.	4377 Bronx Blvd. Bronx, NY 10466	Robert Jenkins 718-881-7895 Ext. 305	Choices Day Habilitation program with transportation	Ages 21+
Creative Lifestyles, Inc.	1231 Lafayette Ave Bronx, NY 10474	Rupert Pearson 718-742-1138 Ext. 556	Day Habilitation with transportation	Ages 21+
Daybreak Independent Services, Inc.	4234 Vireo Avenue Yonkers, NY 10470	Jene Smith 718-704-5070 646-531-0815(cell) j.smith@daybreakis.org	Day Habilitation, Pre-vocational services with transportation & Supplemental Svcs.	Ages 18+
Gateway Counseling Center	4500 Furman Avenue Bronx, NY 10470	Mary Tejada 718-885-4986 Mary.tejada@gccnyc.org	Group Day Habilitation (site based and without walls) Supplemental Day Habilitation with transportation & meals included	Ages 21+ or aged out of Board of Education, residing in the Bronx and Manhattan, Adults with DD

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Harris Hands Community Services, Inc.	3677 Tremont Ave Bronx, NY 10465	Eli Boniall 718-766-9289 ext.305	Day Hab. without Walls; Supplemental Day Hab.	Ages 18+
Help on the Way, Inc.	1344 Southern Blvd. Bronx, NY 10459	Maria Cuello 718-484-7810	Group Day Habilitation without Walls with Transport Supplemental Group Day Hab. with Transp.	Ages 18+
Heritage Human Services	715 Fox Street Bronx, NY 10455	Kaydene Yankana 917-995-7967	Day Habilitation without walls	Ages 18+
Innovative Resources for Independence, Inc.	1775 Grand Concourse Avenue Bronx, NY 10453	Alrick Patterson 347-226-2256 646-721-1763 (cell)	Day Habilitation, Day Habilitation without Walls, SEMP with transportation	Ages 21+
Institutes of Applied Human Dynamics, Inc. (IAHD)	1680 Southern Blvd. Bronx, NY 10460	Gabi Opazo 718-920-0800	Day Habilitation with transportation, non-ambulatory served	Ages 21+
Institutes of Applied Human Dynamics, Inc. (IAHD)	3625 Bainbridge Avenue Bronx, NY 10467	Gabi Opazo 718-920-0800	Day Habilitation with transportation, non-ambulatory served	Ages 21+
Life Adjustment Center, Inc.	1175 Findlay Avenue 3 rd Floor Bronx, NY 10456	Bryant Darnell 718-293-9727 Ext. 15	Day Habilitation with transportation, non-ambulatory served	Ages 18-Seniors

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Life spire	1894 Eastchester Rd. Bronx, NY 10461	Barbara Flores 718-892-7765 bflores@lifespire.org	Day Habilitation with transportation, non-ambulatory served	Ages 18+
Metro DDRO/OPWDD	2400 Halsey Street Bronx, NY 10461	Jemma Zimmerman 347-712-0414	Day Habilitation with transportation, non-ambulatory served	Ages 21+
Metro DDRO/OPWDD OPTS	532 City Island Ave Bronx, NY 10464	Jemma Zimmerman 347-712-0414	Day Habilitation with transportation, non-ambulatory served	Ages 21+
Metro DDRO/OPWDD	2511 Westchester Ave Bronx, NY 10461	Jemma Zimmerman 347-712-0414	Day Habilitation with transportation, non-ambulatory served	Ages 21+
Mercy Drive, Inc.	1314 Blondell Avenue Bronx, NY 10461	Vanessa Bonilla 718-640-5375 intake@mercydriveinc.org	Day Habilitation without walls, accessible with transportation	Ages 18+
Modern Guidance Services	3240 White Plains Road Bronx, NY 10467	Majorie Smith 718-994-4617 Ext. 102	Day Habilitation with transportation	Ages 18+

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Services for the Developmentally Challenged	5670 Riverdale Avenue Bronx, NY 10471	Reva Zewel 347-980-2900	Day Habilitation, Day Habilitation without Walls, and Pre Vocational services with transportation	Ages 21+
Services for the Underserved	1029 E. 163rd Street Bronx, NY 10459	Laurel Lawrence 718-617-7490 ext. 2393	Day Habilitation with transportation	Ages 21+
Sheltering Arms Children & Family Services	2749 University Avenue Bronx, NY 10468	Valorie Allston-Bell 212-886-5739 917-658-2067 (cell)	Day Habilitation with Transportation	Ages 21+
Social Action Center, Inc.	665 Pelham Pkway North, Suite 201/401 Bronx, NY 10467	Tanya Lindsay 718-654-1815	Group Day Habilitation with transportation	Ages 21+
South East Bronx Neighborhood Centers, Inc.	751 E. 161st Street Bronx, NY 10456	Debra Tirado 718-589-5553	Day Habilitation with transportation	Ages 18+
South East Bronx Neighborhood Centers, Inc.	3289 Third Avenue Bronx, NY 10456	Doreen Myles 718-665-8908	Day Habilitation with transportation and lunch provided	Ages 18+
Special Citizens Futures Unlimited	1775 Grand Concourse, 8 th Floor Bronx, NY 10453	Alex DiMaio 347-748-2152	Day Habilitation with transportation	Ages 21+

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Unique Life, Inc.	2197 New England Thruway Bronx, NY 10455	Rajah Gray 347-449-7891	Day Habilitation with transportation, non-ambulatory served	Ages 21+
YAI	1241 Zerega Avenue Bronx, NY 10462	Link 212-273-6182 link@yai.org	Day Habilitation	Ages 21+
YAI	1241 Zerega Avenue Bronx, NY 10462	Link 212-273-6182 link@yai.org	Day Hab. Without Walls (WOW) YAI Arts (Day Hab. Program without walls to channel their creativity & become working artist.)	Ages 21 and older All levels of ID/DD

ADULT Day Services Not Based in The Bronx

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Adapt Community Network	5030 Broadway New York, NY 10034	Danika Fleming 917-965-2950	Day Habilitation with Transportation Non Ambulatory Services	Ages 21+
Association for the Advancement of the Blind and Retarded (AABR)	161-06 89th Avenue Jamaica, NY 11432	Carey Quay or Michael Arnold 718-262-9200	Wellington Hall Day Habilitation and Pre vocational with limited transportation, multi-disabled	Ages 21+
Association for the Advancement of the Blind and Retarded (AABR)	112-33 199th Street St. Albans, NY 11412	Sandra Khan or Joan Clarke 718-776-3900	Day Habilitation with limited transportation, multi-disabled	Ages 21+
Center for Family Support	333 Seventh Avenue, 9th FL New York, NY 10001	Danielle Powers 516-292-3000 ext. 419 dpowers@cfsny.org	Day Habilitation without Walls	Ages 21+
Daybreak Independent Services, Inc.	471 McLean Avenue, Suite A Yonkers, NY 10705	Jene Smith 718-704-5070 646-531-0815(cell) j.smith@daybreakis.org	Day Habilitation, Pre-vocational services with transportation & Supplemental Services	Ages 18+
Epilepsy Foundation of Metropolitan NY	65 Broadway New York, NY 10006	Luis Machuca 212-677-8550 Ext. 12	Day Habilitation. No transportation, must be travel trained	Ages 21+
Esperanza Center	516 West 181 Street New York, NY 10033	Inez Barnwell-McCoy 212-928-5810 Ext. 121 ibarnwell@esperanzacenter.com	Daily programs of skills trainings, socialization, etc. Transportation provided. Spanish spoken	Ages 21+

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Gateway Counseling Center	175-41 Liberty Ave Jamaica, NY 11433	Mary Tejada 718-885-4986 Mary.tejada@gccnyc.org	Group Day Habilitation (site based and without walls); Supplemental Group Day Hab.	Ages 21+ or aged out of the Board of Ed; Individuals with DD
Gateway Counseling Center	25 Chapel Street Suite 1204 Brooklyn, NY 11201	Mary Tejada 718-885-4986 Mary.tejada@gccnyc.org	Group Day Habilitation (site based and without walls); Supplemental Group Day Hab.	Ages 21+ or aged out of the Board of Ed; Individuals with DD
Hawthorne Foundation	525 Executive Blvd. Elmsford, NY 10523	Elizabeth Noble 914-372-7176 ext. 410	Day Habilitation with transportation	Ages 21+
Heritage Human Services	178-02 Jamaica Avenue Queens, NY 11432	Kaydene Yankana 917-995-7967	Day Habilitation without walls	Ages 18+
Heritage Human Services	1504 Ralph Avenue Brooklyn, NY 11236	Kaydene Yankana 017-995-7967	Supplemental Day Hab. Program	Ages 18+
Life Adjustment Center, Inc.	90-96 Clinton Str. New York, NY 10001	Sabrina Robinson 212-388-9156 srobinson@lifeadjustmentcenter.com	Day Habilitation with transportation, non-ambulatory served	Ages 18-Seniors
Life Adjustment Center, Inc.	249 Empire Blvd. Brooklyn, NY 11236	Shavon Grant 718-703-2300 sgrant@lifeadjustmentcenter.com	Day Habilitation with transportation, non-ambulatory served	Ages 18-Seniors
Job Path, Inc.	256 W. 38th Street New York ,NY 10018	Carolann Granada 212-944-0564 Ext. 226	Day Habilitation without Walls. No transportation	Ages 21+

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Quality Services for The Autism Community (QSAC)	253 W. 35 th Street 16 th Floor New York, NY 10001	Johnny Nunez 718-728-8476 ext. 1222 jnunez@qsac.com	Supplemental Day Habitation	Ages 8+ diagnosed with an Autism Spectrum Disorder
Quality Services for The Autism Community (QSAC)	253 W. 35 th Street 16 th Floor New York, NY 10001	Farzana Karim 718-728-8476 ext. 1233 Fkarim@qsac.com	Day Habilitation with transportation & Day Habilitation without Walls. Transportation Provided	Ages 21+ diagnosed with an Autism Spectrum Disorder or ID
Rewarding Environment For Adult Living, Inc. (REAL, Inc.)	32 Belmont Blvd. Elmont, NY 11003	Mavis Maholmes 917-688-1838 mmaholmes@real-nyc.org	Day Habilitation Without Walls	Ages 21+ Individuals with DD & ID
Taconic Innovations, Inc.	25-35 Beechwood Avenue Mt. Vernon, NY 10553	Mercedes Allison 914-668-9041	Day Habilitation Without Walls Site Based Day Program Supplemental Day Program SEMP	Ages 18+

Work Readiness

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
AHRC NYC	1952 Mayflower Avenue Bronx, NY 10461	Luz Arce 718-792-9810 Ext. 219	Pre-vocational services	Ages 21+
Help on the Way, Inc.	1344 Southern Blvd. Bronx, NY 10459	Maria Cuello 718-484-7810	Pre-vocational services	Ages 18+
Help on the Way, Inc.	1344 Southern Blvd. Bronx, NY 10459	Maria Cuello 718-484-7810	SEMP	Ages 18+
Heritage Human Services	1504 Ralph Avenue Brooklyn, NY 11236	Kaydene Yankana 917-995-7967	Community Pre-vocational Services	All Ages
Institutes of Applied Human Dynamics, Inc. (IAHD)	3625 Bainbridge Avenue Bronx, NY 10467	Briana Hopps 718-920-0800	Pre-vocational services	Ages 21+
Lifespire	1894 Eastchester Rd. Bronx, NY 10461	Gillian Lebron 718-892-7765	Pre-vocational services, non-ambulatory served	Ages 18+
Special Citizens Futures Unlimited, Inc.	1775 Grand Concourse Bronx, NY 10453	Katrina Potter 718-885-4630 Ext. 204	Work readiness and pre-vocational services	Ages 21+

Supported Employment

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
AHRC NYC	4377 Bronx Blvd. Bronx, NY 10466	Essohanam Meba 718-944-5099	SEMP & Janitorial training. Warehouse Program	Ages 18 to 24 Ages 18 to 24
Center for Family Support	333 Seventh Avenue 9 th Floor New York, NY 10001	Cristina Perrera 718-518-1500 ext. 318 cperera@cfsny.org Khawala Fouathia 212-629-7939 kfouathia@cfsny.org	Supported Employment	Ages 21+
Constructive Partnerships Unlimited <i>(formerly Cerebral Palsy Assoc. of NYS)</i>	1880 Bryant Avenue Bronx, NY 10460	Al Arieta 718- 665-6414 ext. 8787	SEMP	Ages 21+
The Epilepsy Foundation of Metro NY	65 Broadway New York, NY 10006	Brian Pinto 212-677-8550 Ext. 12	SEMP. Must have epilepsy or traumatic brain injury (TBI)	Ages 21+

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Institutes of Applied Human Dynamics, Inc. (IAHD)	3625 Bainbridge Avenue Bronx, NY 10467	Gabi Opazo 914-220-4313	SEMP	Ages 21+
Help on the Way, Inc.	1344 Southern Blvd. Bronx, NY 10459	Maria Cuello 718-484-7810 Ext. 240	SEMP	Ages 21+
Job Path, Inc.	256 West 38th Street New York, NY 10018	Amy Altoff 212-944-0564	SEMP. Can served travel trained only. ACCESS sponsored	Ages 16+
Lifespire	1894 Eastchester Rd. Bronx, NY 10461	Gillian LeBron 718-892-7765 glebron@lifespire.org	CBE, Pathway to Employment	Ages 18+
YAI	1241 Zerega Avenue Bronx, NY 10462	Link 212-273-6182	Supportive Employment Prevocational	Ages 18+

CHILDREN SERVICES

EARLY INTERVENTION

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	PROGRAM HOURS	POPULATION SERVED
Achieve Beyond Bilingual Inc.	7000 Austin St, Suite 200 Forest Hills, NY 11375	Ashley Bueno 718-762-7633 Ext 391 Fax (718) 886-8694 Ashleybueno@achieve beyondua.com	Speech & Language, PT, OT, ABA, SEIT, English, Spanish, Italian, French, Chinese, Urdu, Haitian Creole, Limited African, Russian In all 5 boroughs, Westchester County & Long Island	Monday-Friday 9am-5:30pm	Ages 0-3, 3-5, 5- 21 CSE and CPSE
Early Childhood Associates	156 West 56 th Street #1804 New York, NY 10019	Dr. Eric Garfinkel CO 212 662-9200 Fax-212- 662-9222	Evaluations, SEIT, Speech, OT, PT, SI Social Work, psychological services, English, Spanish, French, Italian, Hebrew	Flexible Hours	Ages 0-3 Ages 3-5

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	PROGRAM HOURS	POPULATION SERVED
Hear Our Voices	1600 Parkview Ave, Suite B Bronx, NY 10461	Suri Gruen 718- 829-7744 Fax-718-829-7745 SGruen@skhov.org	Home-based services, ABA services, Service coordination, family training, English, Spanish, Twi, Italian, Bengali, French, Croele, Portuguese, Yiddish, No evaluations	Monday-Thursday 8 am – 6pm Friday 8 am –3pm	Ages 0-3
Liberty Post	98 E. 4th St. New York, NY 10003	Jared Bauer Christine Delgado 646-230-8190 Fax-646-230-8185	ISC, OSC, SI, ST, ABA, PT, OT	Monday-Friday 8am-6:30pm	Ages 0-3
Los Niños Services Inc.	535 8th Ave, 6 th Floor New York, NY 10025	Edita Cruz 212-787-9700 Fax-212-787-4418	Service coordination, home-based, ABA, English, Spanish, Russian (Evals only)	Monday-Friday 9am-5pm	Ages 0-3

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	PROGRAM HOURS	POPULATION SERVED
Marathon Infants & Toddlers, Inc.	220-18 Horace Harding Expwy Bayside, NY 11364	Anita Giuliani 718-423-0056 Fax-718-229-5370	Home-based, community based, evaluations, speech, PT, OT, SI, social work, Parent training, service coordination, English, Spanish	At Parent's convenience	Ages 0-3
NYL Harry H. Gordon School	2465 Bathgate Ave. Bronx, NY 10458	Karen Jablon P - (718) 367-5917 Ext 2222 F - (718) 367-3363 KJablon@nylol.org	Center-based, 2-hour sessions, SI, OT, PT, ST, English/Spanish	Monday- Friday 8 am - 3:30 pm	Ages 0-3
Rose F. Kennedy at Montefiore	1225 Morris Park Avenue Bronx, NY 10461	718-430-8500	Developmental Behavioral Pediatric Evaluations	Mon-Friday 9am-5pm	Ages 0-21
St. Joseph's School For the Deaf	1000 Hutchinson River Pkwy. Bronx, NY 10461	Janet Gordon 718-828-9000 Ext 221 TTD-718-828-1671 Fax-718-792-6631 jgordon@sjsdny.org	Parent Infant Group, Toddler play group, ST, parent support group, parent sign language class, parent auditory oral training educational workshop, English, ASL, Spanish	One-hour individual sessions; three hour group sessions weekly, 8:30 am – 3 pm	Ages 0-3

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	PROGRAM HOURS	POPULATION SERVED
Therapeutic Imprints, Inc.	PO BOX 1123 Yonkers, NY 10703	Irma J. Pereira P - (718) 409-6977 F - (718) 684-2811 jpereira@theraimprints.com jjptiinc@aol.com	OT, PT, ST, SI, social work, ABA, TSHH, psychological, family training, service coordination, evaluations, vision therapy, English/Spanish	Monday- Thursday 8:30 am –4 pm Friday 8:30am-3pm	Age 0-3

PRE-SCHOOL

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	PROGRAM HOURS	POPULATION SERVED
Achieve Beyond/ Bilingual Inc.	7000 Austin St. Suite 200 Forest Hills, NY 11375	Laurie Hooper 718-762-7633 Ext 115 Fax-718-886-8694 LHooper@achieve beyondusa.com	Speech, OT, PT, ABA, SEIT, evaluations, SI, SW, English, Spanish, Italian, French, Chinese, Urdu, Haitian Creole, Limited African languages	9am – 5:30 pm	Ages 3-5
ADAPT Community Network	1770 Stillwell Ave. Bronx, NY 10459	Beverly Ellman 718-652-9790 ext.201 Fax-718-547-9108	Center based full day preschool program, PT, OT SP, Nursing, Counseling, Social Work, Assistive Technology, Augmentative Communication Computer, Adapted seating and positioning. Universal Integrated Pre-K also available	8 am – 5pm	Ages 2.9-5
ADAPT Harry H. Gordon School	2465 Bathgate Avenue Bronx, NY 10458	P - (718) 367-5917 F - (718) 367-6692	Center-based preschool including full day and half day classes ASD curriculum, UPK, integrated classes, PT, OT, ST English & Spanish	Monday-Friday 8:15am-2pm	Ages 3 – 5

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	PROGRAM HOURS	POPULATION SERVED
AHRC Bronx Blue Feathers	2300 Westchester Ave. Bronx, NY 10462	Deborah Bianco 718- 653-4155 Fax-718-409-2970 Debra.bianco@ahrcnyc.com	Full Day pre-school, OT, PT, speech, service coordination and training English/Spanish	8:30 am - 2:30 pm	Ages 3-5
Astor Day Treatment Program	4010 Dyer Ave. Bronx, NY 10466	Celesta Perisi 718- 515-3000 Fax-718-515-3097	Center-based programs of severely, emotionally and behaviorally (12-month program) Related services: OT, PT, speech, intensive parent program and clinical services, counseling and clinical treatment for children and their families	8 am – 3:30 pm	Ages 3-5
Early Childhood Associates	1745 Broadway 17th floor New York, NY 10019	Ricardo Diaz 212-662-9200 Fax-212-662-9222 RDiaz@ecamail.org	CPSE, evaluations, SEIT, ST, OT, PT, IT and psychology. English, Spanish, Russian, Italian Spoken	8am-6pm	Ages 3-5

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	PROGRAM HOURS	POPULATION SERVED
Easter Seals	2433 E. Tremont Ave. Bronx, NY 10461	Tenay Alsten 718- 409-4227 Fax-718-409-5714 T.Alsten@eastersealsny.org	Evaluations, center-based services, OT, PT, ST, social work, counseling, parent training, workshops English & Spanish	7:30 am - 2:30 pm	Ages 3-5
Hear Our Voices	1600 Parkview Avenue Suite B Bronx, NY 10461	Suri Gruen 718-829-7744 Fax-718-829-7745 SGruen@skhov.org	ABA,SEIT, family training, Evaluations, OT, PT, ST, Counseling, training, Spanish, Twi, French, Russian, Hebrew, Yiddish	Monday- Thurs. 8am-5pm Friday 8am-3pm	Ages 3-5
Herbert G. Birch Watson Ave Day Care Center	1880 Watson Ave. Bronx, NY 10472	Wyonia Scott P - (718) 828-9400 F - (718) 409-0816	Integrated preschool, PT, ST, OT, counseling English	Monday-Friday 8am-6pm	Ages 2.4 – 5
Howard Haber Early Learning Center	2300 Westchester Ave. Bronx, NY 10461	Deborah Bianco 718-409-1450 Fax-718-409-2970 Deborah.bianco@ahrcnyc.org	Variety of classes sizes to Meet individual needs, OT, ST, PT, ABA, counseling, Nursing, English, Spanish, Bengali	Monday-Friday 8:45am- 2:15pm	Ages 2.9-5

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	PROGRAM HOURS	POPULATION SERVED
Kennedy Children's Center	1028 E. 179th St. Bronx, NY 10460	Diane Patrick 718-842-0200 Fax-718-842-1348 Dfitzpatrick@kenchild.org	OT, PT, ST, counseling English & Spanish	Mon.-Thurs. 8 am – 4 pm Fridays 8am to 3pm	Ages 3-5
LifeSkills Pre-School	3051 E. Tremont Bronx, NY 10461	Megan Clark (718) 828-8462 (718) 828-0564 (fax) (718) 459-1252-Clarence Center (718) 215-1772 Lifeskillbronx@aol.com	Center-based full day, ST, OT, PT, counseling, parent groups, art, music therapy, yoga and sensory integration	8:20 am - 2:20 pm	Ages 3-5
Los Niños Services	535 8th Ave. 2nd floor New York, NY 10018	Lourdes Diaz 212-787-9700 Fax-212-787-4418 LDiaz@losninos.com	SEIT, ABA, home-based, speech group, family support group English, Spanish & Russian	8 am – 5 pm	Ages 3-5
St. Dominic's Torch	2340 Andrews Ave. Bronx, NY 10468	Ethel G. Rosally 718-365-7238 Fax-718-784-3057 erosally@sdomhome.org	Therapeutic services, OT, ST, counseling English & Spanish	8 am – 3 pm	Ages 2.95-5

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	PROGRAM HOURS	POPULATION SERVED
Stepping Stone Day School	2826 Westchester Ave. Bronx, NY 10461	Jane Keane 718-554-2025 Fax-718-554-2035	Center-based, OT, PT, ST, social work, psychologist English & Spanish	8 am – 1:30 pm	Ages 3-5
St. Joseph's School for the Deaf	1000 Hutchinson Pkwy Bronx, NY 10461	Janet Gordon 718-828-9000 TDD- 718- 828-1671 Fax-718-792-6631 jgordon@sjsdny.org	ST, PT, OT, counseling, parent support, education program, English, ASL, Spanish	8:30 am –3 pm 6-week summer program	Ages 3-5 Ages 5-14 (K-8)
These Our Treasures	2778 Bruckner Blvd Bronx, NY 10465	Leani Peña 718-863-4925 Ext. 15 Fax-718-863-5316 Tots227@aol.com Mk8ntrowitc23@Totskids.org	Center based full day, UPK, evaluations, PT, OT, ST, counseling, parent workshops, English & Spanish	8:30am - 4 pm	Ages 0-3 (with a family group with transportation) Ages 3-5

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	PROGRAM HOURS	POPULATION SERVED
Volunteers of America	1887 Bathgate Ave. Bronx, NY 10457	Linda Rosenthal Marilyn Taylor Rosemary Santiago P - (718) 466-3580 F - (718) 960-4395 mtaylor@voa-gny.org rmatos@voa-gny.org	Center based full and integrated day, evaluations, PT, OT, ST, counseling, parent workshops and socialization. English & Spanish	8:30 am - 4:30 pm	Ages 3-5
Westchester School for Special Children	33 Trinity Street Yonkers, NY 10701	Jonathan Remeny P - (914) 376-4300 F - (914) 965-7059	OT, PT, Counseling and Speech; English	Monday-Friday 8am-3:30pm	Ages 3 – 21

Family Support Services

Family Support Services are family-directed statewide systems of comprehensive services which help families provide care to a family member with Intellectual/Developmental Disabilities. This directory list service is available to individuals, with Intellectual/Developmental Disabilities, living with their family in The Bronx.

All applicants must meet OPWDD eligibility criteria in order to apply for these services. Individuals who are seeking services for the first time or who are interested in modifying current services must use the Front Door Process. The Front Door Process guides an individual through eligibility determination, assessment and identification of service needs, service authorization and implementation. To learn more about the Front Door visit the OPWDD website.

These programs are funded through the New York State Office for Persons with Developmental Disabilities and administered through the local office, Metro NY Developmental Disabilities Service Office, in The Bronx at (718) 430-0757.

Family Support Services include Information and Referral, Family & Individual Counseling, Recreation, Camps, Family Reimbursement, After School Program, Transportation, Sibling Services, Support Groups and Service Coordination.

Acronyms

ID- Intellect Disability

LD- Learning Disability

MH- Multiple Handicapped

ASD- Autism Spectrum Disorder

DD- Developmental Disorder

VI- Visual Impairment

NA- Non-Ambulatory

Waiver Services

The Home and Community Based Services (HCBS) Waiver provides services and supports to children and adults, with long-term needs and their families, to enable them to remain, at home, in the community. Waiver services are designed for people who require the level of care provided in a long-term care facility. Waiver services allow Medicaid to pay for some services not provided through “regular” Medicaid. Under the HCBS Waiver, parental income and assets are not considered when determining the child’s eligibility for Medicaid. Only the child’s income and assets are counted.

[A flexible array of services and supports funded by Medicaid Waiver include:](#)

Adaptive Equipments are devices and/or appliances, etc., which enable the person to live more independently.

Care at Home Waiver for children with DD provides assistance to families with children living at home who have disabilities or medical conditions. To be eligible, a child must be under 18 years of age, have a developmental disability, demonstrate complex health care needs, be eligible for the level of care provided by an intermediate care facility, not be hospitalized and be ineligible for Medicaid.

Community Habilitation provides persons, with DD, who do not reside in a residence, certified or operated by OPWDD, to acquire and/or improve the skills needed for activities of daily living. Services can be provided at any non-certified location, including the person’s home. Services are person centered and the amount of service is determined based on individual need.

Day Habilitation Services provides supervised assistance to acquire and/or improve the skills needed in community settings away from home.

Environmental Modification is specialized equipment or changes to the living/work environment that enables persons with physical disabilities or limited communication lead more independent lives.

Family Education and Training may be provided to families enrolled in the HCBS waiver under 18 years of age.

Individual Supports and Services- supports people to live as independently in the community as possible by helping with housing cost.

Plan of Care Support Services is an alternative form of services coordination to assist individuals to review and update their Individual Service Plan. An individual must have received at least 3 months of Medicaid Service Coordination to be eligible for this service, with the exception of those enrolled in Early Intervention.

Prevocational Services prepares individuals for paid/unpaid employment.

Respite Services provides temporary relief by trained respite worker to individuals responsible for the care and support for an individual with DD, via scheduled and time-limited in the home, out of the home, during the day, evening or overnight.

Supported Employment Services provides competitive work in an integrated setting.

Self-Direction is a funding method under Medicaid that enables an individual to design and direct their own services in accordance with a person-centered plan.

Article 16 Clinics

Article 16 Clinics are facilities certified by OPWDD to provide habilitation services (long-term therapies) to persons with developmental disabilities. These services are ordered by a physician or other practitioner, to reduce the effects of physical or mental disability, enabling the person to achieve maximum independence. Services include fitting, modification and training in the use of assistive devices to ameliorate the disability condition.

ADAPT Community Network

408 East 137th Street, Bronx, NY 10454
1770 Stillwell Avenue, Bronx, NY 10469
2432 Grand Concourse, Bronx, NY 10458
For referrals call (917) 620-0547

LifeSpire

1894 Eastchester Road, First Floor
Bronx, NY 10461
(718) 892-7801

AHRC NYC

83 Maiden Lane, 5th Floor
New York, NY 10038
(212)780-4491

Rose F. Kennedy Children Evaluation & Rehabilitation CTR

1410 Pelham Parkway South
Bronx, NY 10461
(718) 430-8500/8600

CP Unlimited of NYS

*(formerly known as Cerebral Palsy Assoc.
of NYS)*
West Farms Center
1880 Bryant Avenue
Bronx, NY 10460
917-579-8751 or 929-667-0025

YAI Center for Specialty Therapy

3060 East Tremont Avenue
Bronx, NY 10461
(718) 239-1790
For referrals call: (212) 273-6182

Epilepsy Foundation of Metropolitan NY

65 Broadway, Suite 505
New York, NY 10006
(212) 677-8550

YAI Center for Specialty Therapy

227 East 41st Street, 8th Floor
New York, NY 10017
For referrals call: (212) 273-6182

Article 28 Clinics

Article 28 clinics are free standing or hospital based ambulatory care facilities, licensed by the New York State Department of Health, under Article 28, of the Public Health Law. Certain Article 28 facilities are explicitly designated by the state to service persons with developmental disabilities.

ADAPT Community Network

408 East 137th Street
Bronx, NY 10454
718-993-3458 ext. 2

Metro Community Health Center

979 Cross Bronx Expressway
Bronx, NY 10460
718-665-7565

Morrisania Center for Child Development

1225 Gerard Avenue, Suite #1
Bronx, NY 10452
718-960-2991

**Rose F. Kennedy Children Evaluation
& Rehabilitation Center**

1410 Pelham Parkway South
Bronx, NY 10461
718-430-8500/8600

Premier Health Care, a member of the YAI Network

227 East 41st Street, 8th Floor
New York, NY 10017
212-273-6515
For referrals call 212-273-6272

Premier HealthCare, a member of the YAI Network

3060 Tremont Avenue
Bronx, NY 10461
718-239-1790
For referrals call 212-273-6272

ADVOCACY

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Advocates for the Children of New York	151 West 30 th Street, 5 th Floor, New York, NY 10001	212-947-9779 www.advocatesforchildren.org	Educational support, legal and advocacy services for parents, youth and professionals.	NYC students Ages birth to 26 years of age
AHRC NYC	83 Maiden Lane 7 th Floor New York, NY 10038	Katherine Hoy/Joanna Guzman Referral and Information CTR 212-780-2799 Educational.Advocacy@ahrcnyc.org www.ahrcnyc.org	Special education Advocacy services for NYC students. Non-legal, collaborative, 1:1 assistance to help navigate the IEP process and NYC's complex special education system	Parents, guardians, kin care managers/coordinators and other professionals serving NYC students. Ages 3 to 21 with OPWDD eligibility.
AllCare Provider Services, Inc.	3040 East Tremont Avenue Suite 205 Bronx, NY 10461	Carlos Aponte 877-391-0977 Carlosaponte@allcareps.org	Advocating for Individuals that have ID/DD	Individuals with Disability ages 5-70
Bronx Independent Living Services	4419 3 rd Avenue #2C Bronx, NY 10457	718-515-2800 http://bils.org	Advocacy services in benefit entitlement, employment training and deaf services.	Younger adults and older
Catholic Charities Community Services , Archdiocese of NY	Different locations throughout NYC	Toll Free Help Line 1-888-744-7900 https://catholiccharitiesny.org/our-agencies	Assistance pertaining to immigration, emergency relief funds. Thanksgiving, Christmas and an Easter Basket Program.	All ages

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Cerebral Palsy Association of NYS	1880 Bryant Avenue Bronx, NY 10468	Crystal King 718-665-6414 ext. 3774	Advocacy outreach & information on transition to adult services	Parents of ID/DD individuals Adolescents aging out of DOE district 75
Disability Rights New York	725 Broadway Suite 450 Albany, NY 12207	518-432-7861 mall@DRNY.org	Protection & Advocacy for people with disabilities. Spanish Spoken.	Individuals with DD
INCLUDEnyc	116 E. 16 th St. 5 th Floor, New York, NY 10003	212-677-4650 www.includenyc.org	Educational Advocacy, Training and support, Advocacy to access systems and services, Information and referral Spanish Spoken	Birth to 26 years of age
New York Lawyers for the Public Interest, Inc.	151 West 30 th St. 11 th Floor New York NY 10001	212-244-4664 www.nypli.org	Legal and Advocacy Services Spanish Spoken	All Ages All levels ID/DD

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	AGENCY
Parent-to-Parent of New York State	25 Beaver St. 4th Floor New York, NY 10004	Maryalice Fegeley 1-800-405-8818 https://www.parentoparentnys.org	Referral and advocacy Information and Training Spanish Spoken	All Ages All levels of ID, DD and Special Health Needs
Self-Advocacy Association	25 Beaver St. 4 th Floor,#417 New York, NY 10004	646-896-1938 646-766-3260 646-766-3345 http://www.sanys.org	Training & Advocacy for people with disabilities	All levels ID/DD
Sinergia, Inc.	2082 Lexington Avenue 4th Floor New York, NY 10035	Paola Jordan 212-643-2840 ext. 305 pjordan@sinergiany.org www.sinergiany.org	Educational Advocacy and Legal Services. Parent Training and Information Center. Workshops, Parent Support Groups & Individual educational advocacy. Wheelchair accessible. Spanish Spoken.	All ages All levels ID/DD and their families

BEHAVIORAL INTERVENTION SERVICES

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Gateway Counseling Center	1776 Eastchester Rd Suite 220 Bronx, NY 10461	Erin Lamb 929-237-7209 Erin.Lamb@gccnyc.org	In home behavior prevention training. Bronx only.	Ages 5+
NY State Institute on Disability, Inc.	930 Willowbrook Road Building 41A Staten Island, NY 10314	Juliet Hawkins 646-766-3258	In-home behavioral crisis intervention For Bronx residents	OPWDD Eligible Individuals of all ages that reside at home with their families or legal guardian
YAI	220 East 42 nd Street 8 th Floor New York, NY 10017	YAI LINK 212-273-6182	In-Home behavior management. A short term, in-home based training dedicated to helping caregivers to manage challenging behaviors	OPWDD Eligible Individuals of all ages that reside at home with their families or legal guardian

CAMPS

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
AHRC NYC	83 Maiden Lane 9 th Floor New York, NY 10038	212-780-4491	Mini Camp operates Oct-May weekend away to upstate camp	Individuals with ID/DD, ages 5-16, who are enrolled in HCBS Waiver
AHRC NYC Hudson Valley	83 Maiden Lane 9th Floor New York, NY 10038	Referral and Information CTR https://www.ahrcnyc.org	Camp Anne June to August 5 (2 week sessions)	Ages 6 & over All levels of ID/DD Including non-ambulatory individuals
AHRC NYC Hudson Valley	83 Maiden Lane 9th Floor New York, NY 10038	Referral and Information CTR https://www.ahrcnyc.org	Camp Issacson & Gordon Lodge June to August 5 (2 week sessions)	Ages 18 & over All levels of ID/DD Including non-ambulatory individuals
AHRC NYC Youth Summer Day Camp	Various locations throughout NYC, group meets at a designated central location on Manhattan	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel-212-780-2385 Gleidy.Morel@ahrcnyc.org	CAMP Monday thru Friday 10am to 4pm in the month of August	Ages 12 to 21. Must have an ID/DD diagnosis, & attend Board of Ed. Classes.
INCLUDEnyc	116 East 16 th Street 5 th Floor New York, NY 10013	212-677-4650 www.includenyc.org	For a comprehensive listing of camps and summer programs for children with special needs Mon.-Thurs. 9am to 3pm	

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Rising Treetops at Oakhurst <i>(formally NY Services for the Handicapped)</i>	1140 Broadway Suite 903 New York, NY 10003	212-533-4020 732-531-0215 https://risingtreetops.org/services/summer_camp 111 Monmouth Road Oakhurst, NJ 07755	Overnight Camp Rising Treetops at Oakhurst	Ages 7 and over All levels of ID/DD including non-ambulatory individuals
YAI	220 East 42 nd Street 8 th Floor New York, NY 10017	YAI Link 212-273-6182 link@yai.org	Mainstreaming at CAMP (MAC) Overnight Sleep away Camp for 2 week sessions June thru August	OPWDD Eligible Ages 8 to 18 Mild to Moderate ID/DD individuals

CASE MANAGEMENT (Non-Medicaid)

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
AHRC NYC	83 Maiden Lane 5 th Floor New York, NY 10038	212-780-4491 referrals@ahrcnyc.org	Non-Medicaid Service Coordination	Ages 3+ with OPWDD eligibility who are not eligible for Medicaid
Sinergia, Inc.	2082 Lexington Avenue Third Floor New York, NY 10035	Johanna Santana 212-643-2840 ext. 302 JSantana@Sinergiany.org Natasha Harris 212-643-2840 ext. 326 nharris@SinergiaInc.ny.org	Individuals with DD who are not eligible for Medicaid Service Coordination. Must be living with a family member. Wheelchair accessible. Spanish spoken. Non-Medicaid Service Coordination.	Ages 3 & older All levels of ID/DD

COMMUNITY HABILITATION

Services are person centered and the amount is determined based on individual need

AGENCY	ADDRESS	CONTACT	POPULATION SERVED
ADAPT Community Network	110 Elmwood Avenue Brooklyn, NY 11230	Anna Hoffman 718-859-5420 ext. 234	Ages 5+ All levels of IDDD
AHRC NYC	83 Maiden Lane 7 th Floor New York, NY 10038	Kesha Sutton 212-780-4482 Kesha.Sutton@ahrcnyc.org www.ahrcnyc.org	Ages 3+; OPWDD enrolled people with an I/DD diagnosis, who live in a community setting.
Angels Unaware, Inc.	1375 Nelson Avenue Bronx, NY 10452	718-410-7406	Ages 13+ with DD
Behavioral Solutions	2150 Central Park Avenue Suite 208 Yonkers, NY 10740	914-793-2900	All levels served
Center for Family Support	333 Seventh Avenue 9 th Floor New York, NY 10001	Danielle Powers 718-518-1500 ext. 419 dpowers@cfsny.org	3 years and older
Esperanza Center	516 West 181 Street New York, NY 10033	Emily Canto 212-928-5810 ext. 126 ecanto@esperanzacenter.com	Trained staff provides instructional services in the family's home. Frequencies vary according to need. Spanish spoken.

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION
Child and Family Support Services	840-11 Grand Concourse Suite 1B Bronx, NY 10451	718-618-7535	All levels served
Creative Lifestyles	67 Bruckner Boulevard Bronx, NY 10454	Andy Long 718-665-7002 ext. 5121	7 years and older
Daybreak Independent Services, Inc.	4234 Vireo Avenue Bronx, NY 10470	Silk Jones 718-704-5061 347-545-1250 s.jones@daybreakis.org	14 years and older All levels of IDD
Gateway Counseling Center	1776 Eastchester Road Suite 220 Bronx, NY 10461	Mary Tejada 718-885-4986 Mary.tejada@gccnyc.org	12 years and older Individuals with DD
Hand-in-Hands Family Services	390 Kings Highway, #A Brooklyn, NY 11223	Mayer Ungar 718- 336-6073	3 years and older
Harris Hands Community Services, Inc.	3679 East Tremont Avenue Bronx, NY 10465	Heidy De La Cruz 718-766-9289 ext. 407	4 years and older
Help on the Way, Inc.	1338 Southern Blvd. Bronx, NY 10459	Maria Cuello 718-484-7810	5 years and older
Heritage Human Services	1504 Ralph Avenue Bronx, NY 11236	Sofia Oyola 18-629-3187	All ages with DD
Human First, Inc.	128 Atlantic Avenue Lynbrook, NY 11563	Lasagna Rayside 516-823-9500 ext. 251	5 years and older All levels of ID/DD

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION
Inclusive Links Ink	45 Ludlow Street Yonkers, NY 10705	Churchill Egone Yoanny Nunez 914-359-1276	Ages 3+ All levels of DD Serving The Bronx, Manhattan and Westchester County
Life Adjustment Center, Inc.	1175 Findlay Avenue 2 nd Floor Bronx, NY 10456	Nancy Feliciano 718-293-9727 ext. 28 nfeliciano@lifeadjustment center.com	Ages 7- Seniors Individuals with DD/ID and Autism
LifeSpire	162-10 Jamaica Avenue Jamaica, NY 11432	German Romero 718-445-2700	Ages 6+
Mercy Drive, Inc.	1314 Blondell Avenue Bronx, NY 10461	Vanessa Bonilla 718-640-5375 Intake@mercydriveinc.org	Ages 3+
Progressive Social Services, Inc.	2655A Webster Avenue Bronx, NY 10458	Juliana Quansah 845-283-5438	Individuals who are OPWDD eligible
Quality Services for the Autism Community (QSAC)	253 W. 35 th Street 16 th floor New York, NY 10001	Johnny Nunez 718-728-8476 ext. 1222 Jnunez@qsac.com	All individuals diagnosed with an Autism Spectrum Disorder
Rewarding Environments for Adult Living, Inc (REAL, Inc.)	32 Belmont Blvd. Elmont, NY 11003	Mavis Maholmes 917-688-1838 mmaholmes@real-nyc.org	Ages 5+ with ID/DD in the Bronx, Man. Queens, Brooklyn and Nassau County, Long Island
Services for the Dev. Challenged	5474 Fieldstone Road Bronx, NY 10471	Gloria Taveras 718-432-8469	Ages 6+

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION
Sinergia, Inc.	2082 Lexington Avenue 3 rd Floor New York, NY 10035	Tynese Caro 212-643-2840 ext. 324 tcaro@Sinergiany.org	3 years and older
SKIP of NY	601 West 26 th Street, STE 522 New York, NY 10001	Richard Walsh 212-268-5999	Infants and older
Social Action Center, Inc.	665 Pelham Parkway North Suite 401 Bronx, NY 10467	Anika Davis 718-654-1815	All ages of individuals with DD
Taconic Innovations Inc.	25-35 Beechwood Avenue Mt. Vernon, NY 10553	Gladys Justiniano 914-530-5592	Individuals with DD/ID
UCP of NYC, Inc.	110 Elmwood Avenue Brooklyn, NY 11230	Anna Hoffman 718-859-5420 ext. 234	5 years and older All levels of ID/DD
Unique Life	4234 Viero Avenue Bronx NY 10470	Sonji Phillips 718-231-7711 ext. 1024	18 years and older
YAI		YAI Link 212-273-6182	OPWDD Eligible 13 and over

CRISIS INTERVENTION/PREVENTION

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
AHRC NYC	83 Maiden Lane New York, NY 10038	Dolores Lulgjuay 718-367-3701	Crisis Intervention including behavior management or family crisis Available 24 hours	Ages 3 & over All levels of ID/DD
Innovative Resources for Independence, Inc.	93-22 Jamaica Avenue Second Floor Woodhaven, NY 11421	Tim Coleman 718-805-6798	Crisis Intervention	Ages 12 & over
YAI CSIDD		212-273-6300 nystart@yai.org	Crisis Intervention and response with complex behavior and mental health needs	OPWDD and Medicaid eligible Ages 6+

EVALUATIONS ASSESSMENTS

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
ADAPT Community Network	408 East 137 th Street Bronx, NY 10454	718-993-3458 ext. 1	Psychological Evaluations	Adults Medicaid or Medicare Required
AHRC NYC	83 Maiden Lane 5 th Floor New York, NY 10038	212-780-2652 212-780-4491	Psychological & Psychosocial Assessments who don't have Medicaid Reimbursement available for evaluations for people who don't have Medicaid	Individuals with DD
NY State Institute on Disability, Inc.	930 Willowbrook Road Building 41A Staten Island, NY 10314	Elizabeth Sunshine 917-699-0578	Non-Medicaid Psychological & Psycho Social Evaluation for the determination of OPWDD eligibility	Individuals of all ages that reside at home with their families
Sinergia, Inc.	2082 Lexington Avenue Third Floor New York, NY 10035	Elena Dunn-Barcelona 212-643-2840 ext. 311 (serving Bronx, Bklyn, Queens and Manhattan)	Non-Medicaid Psychosocial & psychosocial evaluations for people seeking OPWDD eligibility 7 days a week. Evaluations can be done at home if requested.	Individuals with DD who don't have Medicaid
Volunteers of America Bronx Learning Center	1887 Bathgate Avenue Bronx, NY 10457	Rosemary Matos-Santiago 718-466-3929 646-775-8220 RSantiago@voa-gny.org	Social History, Psychological & Educational evals, Speech & Language, OT & PT evaluations	Ages 2.5 to 5

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	AGENCY
YAI Center For Specialty	460 West 34th Street New York, NY 10001	Psychological & Psychosocial evaluations Medicaid; English and Spanish	YAI Link 212-273-6272	Evaluations for Eligibility
YAI Center for Specialty	3060 East Tremont Bronx, NY 10461	Psychological & Psychosocial evaluations Medicaid; English and Spanish	YAI Link 212-273-6272	Evaluations for Eligibility

FAMILY REIMBURSEMENT/CAMP SCHOLARSHIPS

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
ADAPT Community Network	110 Elmwood Avenue Brooklyn, NY 11230	Project Connect 877-827-2666	Financial Assistance for goods and services purchased by family of an individual with ID/DD	All levels of ID/DD
AHRC NYC	83 Maiden Lane New York, NY 10038	212-780-4491 Casey Barba 917-715-8035	Reimbursement for goods and services not funded by other programs	Individuals with ID/DD and their families
AHRC NYC	2488 Grand Concourse, #404 Bronx, NY 10458	Michael Wright 212-895-3467 718-563-0209	Financial Assistance for goods & services as well as individuals who attend sleep away camp	Ages 3 & over All levels of ID/DD
Gateway Counseling Center	1776 Eastchester Road, Suite 220 Bronx, NY 10461	Erin Lamb 929-237-7209 Erin.Lamb@gccnyc.org	Financial Assistance For goods and services Bronx only	No age requirement
Goodwill Industries	2196 Fifth Avenue New York, NY 10037	Joy Ellis 718-392-7072	Financial Assistance For goods and services	All Ages All levels of ID/DD
NY State Institute on Disability, Inc.	930 Willowbrook Road, Bldg 41A Staten Island, NY 10314	Jacqueline Tripodi 718-494-6457	Reimbursement for goods and services, Camp Scholarships, Respite Vouchers	OPWDD eligible individuals of all ages that reside at home with their family
Quality Services for the Autism Community, (QSAC)	253 W. 35 th Street 16 th Floor New York, NY 10001	Annie Washington 718-728-8476 ext. 2621	Financial Assistance for goods and services	Individuals with an Autism Spectrum Disorder with OPWDD eligibility
Sinergia, Inc.	2082 Lexington Avenue, 3 rd Floor New York, NY 10035	Elena Dunn-Barcelona 212-643-2840 ext. 311	Financial Assistance For goods and services	All ages; OPWDD Eligible Individuals; all boroughs except Staten Island

FAMILY TRAINING, COUNSELING & SUPPORT

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Center for Human Development & Family Services	307 West 38 th Street Suite 817 New York, NY 10018	212-695-4563		Birth and Up
Center for Family Support	333 Seventh Avenue 9 th Floor New York, NY 10001	Yiranny Almonte 718-518-1500 ext. 345 yalmonte@cfsny.org	In-home parenting skills training for parents with DD	Parents with more than one individual with ID/DD
Heart Share Human Services of NY	12 Metro Tech Center 29th Floor Brooklyn, NY 11201	Laurie Yankowitz 718-422-3271	Parent Training, Individual & Group Support	Ages 3 & over All levels of ID/DD
Mercy Drive, Inc.	1314 Blondell Avenue Bronx, NY 10461	Vanessa Bonilla 718-640-5375 Intake@mercydriveinc.org	Family Education and training; Parent Support Group	Ages 3-18 Individuals with DD/ID, living in the Bronx & Manhattan

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Parent-to-Parent of New York State	25 Beaver St. New York, NY 10004	Ellen McHugh Mildred Suarez Milligan Mary Beth Fadelici 1-800-405-8818	Parent support, information and referral	All Ages Parents and close relatives of individuals with ID/DD
Rose F. Kennedy Center Albert Einstein College of Medicine of Yeshiva University	1410 Pelham Pkwy S. Bronx, NY 10461	Cristine Baric 718-430-8538	Training for Paraprofessionals and professionals from community agencies	Paraprofessionals and professionals who care or work with ID/DD individuals
Services for the Developmentally Challenged	5474 Fieldstone Road Bronx, NY 10471	Crusita Ramos 718-432-8469	Parent Support Group, information, referral Support for parents & self-advocates	Parents of children or adults with ID/DD and self-advocacy
Sinergia, Inc.	2082 Lexington Avenue Third Floor New York, NY 10035	Joyce McMillan 212-643-2840 ext. 311 JMcMillan@Sinergiany.org	Weekly parent education classes, advocacy and case management.	Parents with DD who are eligible for community habilitation and/or with children in foster care
YAI Independent Living Skills Program (ILSP)	1241 Zerega Avenue Bronx, NY 10462	YAI Link 212-273-6182	Skills development in group settings	Ages 18 & over, living at home with family and OPWDD eligible.

GUARDIANSHIP/FINANCIAL PLANNING FUTURE CARE

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
AHRC NYC	83 Maiden Lane 5 th floor New York, NY 10038	212-780-4491 referrals@ahrcnyc.org	Help with guardianship, estate planning and other legal issues. No fee.	Individuals with ID/DD & their families
New York Lawyers for the Public Interest, Inc.	151 West 30 th Street 11 th Floor New York, NY 10001	212-244-4664	Legal & Advocacy services to ID/DD Individuals	Ages 3 & over All levels of ID/DD

HOME AND COMMUNITY BASED SERVICES (HCBS)

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Reward Environments For Adult Living, Inc.	32 Belmont Blvd. Elmont, NY 11003	Doris Valdes 718-848-1517 dorisvales@real-nyc.org	HCBS	Individuals with Serious Emotional Disturbance (with and without co-occurring substance use disorders) Individuals in Forster Care with DD; Medically Fragile with DD; Children And youth under 21 years of age. Services Provided in the Bronx, Queens, Brooklyn, And Nassau County, LI.

HOUSING ADVOCACY & HOME MODIFICATIONS FOR PERSONS WITH PHYSICAL DISABILITIES

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
ADAPT Community Network	5030 Broadway New York, NY 10034	Annie Rivera 917-965-2950	Advocacy in housing related issues	All levels of ID/DD and their families
Sinergia, Inc.	2082 Lexington Avenue Third Floor New York, NY 10035	Johanna Santana 212-643-2840 ext. 302 JSantana@Sinergiany.org	Evictions and other housing court matters. Assistance with NYCHA relates issues, obtaining rent subsidies, repairs and tenant's rights workshops. Spanish spoken.	Individuals with DD and their families
Taconic Innovations Inc.	25-35 Beechwood Ave Mt. Vernon, NY 10553	914-668-9041 ext. 4100	Assistance in finding apartments	Individuals with DD and Autism

INDIVIDUAL SUPPORTS AND SERVICES (ISS)

OPWDD supports people to live as independently in the community as possible by helping with housing cost. This help comes in the form of a housing subsidy for your home or apartment. You will be expected to contribute 30% of your income to housing costs. You are responsible for paying the part of the cost that is more than your housing subsidy.

For more information about OPWDD's Individual Supports and Services Housing subsidy, contact the Care Coordinator, the FRONT DOOR. You can also call the Individual Supports and Services (ISS), at your local Developmental Disabilities Regional Office (DDRO).

Regional 4 Office - Metro NY

Lisa Pesante (Lisa.Pesante@opwdd.ny.gov)

718-430-0474

INFORMATION OUTREACH & REFERRAL

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
ADAPT Community Network	80 Maiden Lane New York, NY 10038	Project Connect 877-827-2666	Information and Referral	All persons with ID/DD & their family
AHRC NYC	83 Maiden Lane New York, NY 10038	Referral and Information CTR 212-780-4491 referrals@ahrcnyc.org www.ahrcnyc.org	Provides referral, guidance and informational services to families, care managers, schools, hospital and other care providers about I/DD and OPWDD services and supports available in NYC	Individuals with DD and their families, all ages who reside in any of the 5 boroughs of NYC
Early Childhood Direction Center	2488 Grand Concourse, #303 Bronx, NY 10458	718-584-0658 ecdcdbronx@yahoo.com	Information & referral	0 to 5 years All levels of ID/DD
Heart Share Human Services of New York	12 Metro Tech Center 29 th Floor Brooklyn, NY 11201	Laurie Yankowitz 718- 422-3271	Information, referral & training for ID/DD individuals with Fragile X Syndrome	All ages
Include NYC	116 East 16 th Street New York, NY 10003	Jean Mizutani 212-677-4660	Information, referral, advocacy and support	All levels of ID/DD
Mercy Drive, Inc.	1314 Blondell Avenue Bronx, NY 10461	Vanessa Bonilla 718-640-5375 intake@mercydriveinc.org	Information and Referral	Ages 3-18 Individuals with ID/DD Living in The Bronx & Manhattan

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Parent-to-Parent of New York State	25 Beaver Street 4th Floor New York, NY 10004	Ellen McHugh Mildred Suarez Milligan 1-800-405-8818	Information, training, referral & parent-to-parent support	All ages All levels of ID/DD
Sinergia, Inc.	2082 Lexington Avenue, 3 RD Floor New York, NY 10035	Kirzis Lugo 212-643-2840 ext. 336 klugo@Sinergiany.org	Information and Referral Spanish spoken	Individuals with DD and their families
YAI	220 East 42nd Street 8 th Floor New York, NY 10017	YAI Link 212-273-6182	Information & Referral Services for the DD Service System. Spanish Spoken.	All ages All levels of ID/DD

JUSTICE CENTER AND HOME CARE

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION
Hamaspik Home Care	1749 Grand Concourse Bronx, NY 10453	855-426-2774	Home Health Care	
New York State Justice Center for the Protection of People with Special Needs	1-800-624-4143 www.justicecenter.ny.gov		Hotline to report an incident of abuse or neglect in a certified facility overseen by NYS OPWDD. Language interpreter available.	Individuals with DD

RESPITE AFTER SCHOOL

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
ADAPT Community Network PS 721x	2697 Westchester Ave. Bronx, NY 10461	Carmen Orellana 646-625-5000 ext. 5002	After-School Program Children with a diagnosis of Autism, Asperger Syndrome or Spectrum Disorder	Ages 13 to 21
AHRC NYC Truman Campus	P.S. 176 X at 178 850 Baychester Ave Co-op City Bronx, NY 10475	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel-212-780-2385 Gleidy.Morel@ahrcnyc.org	After School Respite Monday –Friday 3pm to 5:30pm	Ages 6 to 21 FSS Medicaid Waiver Eligibility required. Must have ID/DD diagnosis, attend Board of Education classes and live in the Bronx. Individuals must attend classes at PS 153, 176 & 181 and Truman High School
AHRC NYC	2280 Wallace Ave Bronx, New York 10467	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel-212-780-2385 Gleidy.Morel@ahrcnyc.org	After School Respite Monday –Friday 3pm to 6pm	Ages 6 to 16 Must have ID/DD diagnosis, attend Board of Education classes and live in the Bronx

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Esperanza Center	516 West 181 Street New York, NY 10033	Jennifer Hernandez 212-928-5810 ext. 177 jhernandez@esperanzacent er.com	Wednesdays & Saturdays	Ages 5-17 Children with ASD (Autism) living in Manhattan & Western Bronx.
Harris Hands Community Services, Inc.	3679 East Tremont Avenue Bronx, NY 10465	Reinaldo Otero 718-766-9289 ext. 305	Monday –Friday 3pm-5pm	School Age children
Kingsbridge Heights Community Center	3101 Kingsbridge Terr. Bronx, NY 10463	Hanna Gabris 718-884-0700 ext. 202	After-School Respite 2:30pm to 7pm Mon. to Fri.-year round + school breaks in February, April and 2 weeks after summer school snack and dinner are provided	Ages 5 to 21 Mild to Moderate ID/DD Children with Autism, Down-Syndrome, Multiple Disabilities
LifeSpire	1894 Eastchester Rd. Bronx, NY 10461	Maria Murray 718-892-7765	After Day Respite Program 3pm to 6pm Tuesdays & Thursdays	Ages 18 & over Adults with ID/DD
QSAC, Inc.	1968 Eastchester Road Bronx, NY 10462	Vicky Ramsey 718-728-8427 ext. 1418	After-School Respite 2:45pm to 6pm Mon. to Fri. with Transportation	Ages 8 to 21 Autism Spectrum

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Services for the Developmentally Challenged	797 Tyndall Avenue Bronx, NY 10471	Kristina Maldonado Teresita Torres 718-432-8469	After School Respite Program 3:30pm-6:30pm Mon.-Fri. with Transport provided	Ages 5-21
Social Action Center, Inc.	665 Pelham Parkway North, Suite 401 Bronx, NY 10467	Anika Davis 718-654-1815	After-School Respite 3pm to 6pm Monday-Friday Transportation Provided	Ages 7-21 Individuals with DD
South East Bronx Neighborhood Centers, Inc.	955 Tinton Avenue Bronx, NY 10456	Sandra Credele 718-665-8908 Ext. 32	After-School Respite 2:30pm to 6:30pm Transportation Provided	Ages 21 and over Adults with ID/DD
South East Bronx Neighborhood Centers, Inc.	3282 Third Avenue Bronx, NY 10456	Nicole Wright 718-542-2727 718-665-8908	After-School Respite 3:30pm - 6:30pm Monday -Friday Transportation Provided	Ages 12 to 21 Adults with ID/DD
Unique Life, Inc.	2197 New England Thruway Bronx, NY 10475	Rajah Gray 347-449-7891 ext. 202	After Day Respite 3:15pm to 6pm Monday to Friday Transportation Provided	Ages 21 & over Adults with ID/DD

RESPITE EVENING PROGRAMS

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Esperanza Center	516 West 181 Street New York, NY 10033	Elizabeth Lindao 212-928-5810 ext. 120	Wednesday Evening 3:30pm to 6pm Transportation Provided for upper Manhattan & Western Bronx only	Ages 16 & over All levels of ID/DD
Project Careers SEBNC	3289 Third Avenue Bronx, NY 10456	Nicole Wright 718-542-2727 718-665-8908	Evening Program Mondays-Thursdays 2:30pm to 6:30pm	Ages 21 & over All levels of ID/DD
Services for the Developmentally Challenged	5670 Riverdale Avenue Bronx, NY 10471	Gloria Taveras 718-432-8469	Evening Program Monday-Friday 3:30pm-6:30pm	Ages 21+
Services for the Developmentally Challenged	5670 Riverdale Avenue Bronx, NY 10471	Gloria Taveras 718-432-8469	Evening Program Monday-Friday 3:30pm-6:30pm	Ages 5-21
South East Bronx Neighborhood Centers, Inc.	3282 Third Avenue Bronx, NY 10456	Sandra Credrell 718-665-8908 ext. 32	Accent Café Recreation 2:30pm to 6:30pm Mon, Wed., & Friday Dinner & Transportation Provided	Ages 18 & over Adults with ID/DD

RESPITE IN-HOME

Services are person centered and the amount is determined based on individual need

AGENCY	ADDRESS	CONTACT	POPULATION SERVED
ADAPT Community Network	110 Elmwood Avenue Brooklyn, NY 11230	Project Connect 877-827-2666	All levels of ID/DD Ages 5 and older
AllCare Provider Services, Inc.	100 Aldrich Street #15A Bronx, NY 10475	Elizabeth Peralta 877-391-0977 ext 501 elizabethperalta@allcareps.org	Ages 3 and older
AHRC NYC	83 Maiden Lane 7 th Floor New York, NY 10038	Kesha Sutton 212-780-4482 Kesha.sutton@ahrcnyc.org www.ahrcnyc.org	OPWDD enrolled people with an ID/DD diagnosis, ages 3+, who live in a community setting. In-Home Hourly Respite Services
Center for Family Support	333 Seventh Avenue 9 th Floor New York, NY 10001	Yiranny Almonte 718 518-1500 ext. 345 yalmonte@cfsny.org	Ages 3 and older
Esperanza Center	516 West 181 Street New York, NY 10033	Emily Canto 212-928-5810 ext. 126 ecanto@esperanzacenter.com	Trained staff provides respite services in the family's home. Frequencies vary according to need. Spanish spoken.
Harris Hands Community Services, Inc.	3679 East Tremont Avenue Bronx, NY 10465	Heidy De La Cruz 718-766-9289 ext. 407	4 years and older

AGENCY	ADDRESS	CONTACT	POPULATION SERVED
Help on the Way, Inc.	1338 Southern Boulevard Bronx, NY 10459	Maria Cuello 718-484-7810	5 years and older All levels of ID/DD
Heritage Human Services	1504 Ralph Avenue Brooklyn, NY 11236	Sofia Oyola 718-629-3187	All Ages All levels of DD, including Autism Spectrum Disorder, residing in Brooklyn, Queens, Manhattan and The Bronx.
Human First, Inc.	128 Atlantic Avenue Lynbrook, NY 11563	Lasagna Rayside 516-823-9500 ext. 251 646-761-1625 (cell) l.rayside@humanfirst.org	Ages 5 and older All levels of ID/DD
Inclusive Links Ink	45 Ludlow Street Yonkers, NY 10705	Churchill Egone Yoanny Nunez 914-359-1276	Ages 3 + All levels of ID/DD Serving Manhattan, The Bronx and Westchester County
Innovative Resources for Independence, Inc.	93-22 Jamaica Ave Second Floor Woodhaven, NY 11421	Tamara Willis 718-805-6796 ext. 3126 twillis.@in-res.org	Ages 5 & over All levels of ID/DD Including behaviorally challenged
Life Dome	19 South 10 th Avenue 2 nd Floor Mount Vernon, NY 10550	Naomi Osei Mensah 347-252-4177 ext. 3 Naomi.osei- mensah@lifedomeadult services.org	All ages served

AGENCY	ADDRESS	CONTACT	POPULATION SERVED
Mercy Drive, Inc.	1314 Blondell Avenue Bronx, NY 10461	Vanessa Bonilla 718-640-5373 intake@mercydriveinc.org	Ages 3 & older
Quality Services for the Autism Community (QSAC)	253 W. 35 th Street 16 th Floor New York, NY 10001	Johnny Nunez 718-728-8476 ext. 1222 Jnunez@qsac.com	All individuals with Autism Spectrum Disorder
Sinergia, Inc.	2082 Lexington Avenue Third Floor New York, NY 10035	Egdabel Alvarado (212) 643-2840 ext. 351 EAlvarado@Sinergiany.org	Individuals with DD and their families In-home relief for parents Spanish spoken
Social Action Center, Inc.	665 Pelham Parkway N. Suite 401 Bronx, NY 10467	Anika Davis 718-654-1815	All ages of individuals with DD
SKIP of NY	601 West 26 th Street, STE 522 New York, NY 10001	Richard Walsh 212-268-5999 rwalsh@skipofny.org	Infants and Older
Taconic Innovations Inc.	25-35 Beechwood Avenue Mt. Vernon, NY 10553	Gladys Justiniano 914-530-5592	All ages served
YAI		YAI Link 212-273-6182 link@yai.org	OPWDD eligible, Ages 13+, living at home with family.

RESPITE MISCELLANEOUS

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTON	POPULATION SERVED
AHRC NYC Adventure's Club	Various locations throughout tri-state area	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel-212-780-2385 Gleidy.Morel@ahrcnyc.org	Meets quarterly; must travel independently to meet up location	Ages 16+; from any borough, diagnosed with ID/DD
AHRC NYC Bowling	Gun Post Lanes 1215 Gun Hill Rd. Bronx, NY 10469	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel-212-780-2385 Gleidy.Morel@ahrcnyc.org	10:30am -12:30pm Individuals who do not travel by themselves must be accompanied for duration of activity	Ages 21 and over & from respective borough, diagnosed with ID/DD
AHRC NYC Bronx Family Getaway	Program will operate at our camps upstate (Camp Anne or The Lodge)	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel-212-780-2385 Gleidy.Morel@ahrcnyc.org	Fall & Spring seasons; Friday night to Sunday afternoon. Transportation Provided.	Ages 8 to 20; FSS Medicaid Waiver Eligibility required. Must live in The Bronx, with family and diagnosed with ID/DD.

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTON	POPULATION SERVED
Daniel's Music Foundation	1595 Lexington Avenue Second Floor New York, NY 10029	Nadine McNeil 212-289-8912 www.danielsmusic.org https://www.danielsmusic.org/virtual community dmfvirtual@danielsmusic.org	Weekdays, afternoons, evenings and Saturdays. Free online music resources/videos available anytime on-demand, free virtual live events and virtual private music lessons for individuals of all ages and small groups for a reasonable price.	All levels of disability
Esperanza Center	516 West 181th Street Second Floor New York, NY 10033	212-928-5810 ext. 105 https://www.esperanzacenter.com	Respite Getaway 3 day vacation (fall & spring) Raleigh Resort Catskill Mountains	Ages 5 to 18 All levels of ID/DD Bronx and Manhattan Residents
NY State Institute on Disability, Inc.	930 Willowbrook Road, Bldg. 41A Staten Island, NY 10314	Sarah Alton 718-494-6457	Tickets for individuals & family members for sports entertainment venues. Reimbursement for recreational activities & lessons	OPWDD Eligible individuals of all ages that reside at home with their families

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTON	POPULATION SERVED
Progressive Social Services, Inc.	41 Livingston Avenue Yonkers, NY 10705	Georgina Atakora 845-283-5438 GBA6@outllook.com	7 days a week	All ages served
South East Bronx Neighborhood Centers, Inc.	955 Tinton Avenue Bronx, NY 10456	Clyde Thompson 718-542-2727 718-665-8908	Basketball Sports Program & Cheerleaders (one day a week)	Ages 21 and over Adults with ID/DD
YAI Bronx Leisure Trax		YAI Link 212-273-6182 link@yai.org	Various trips locally, nationally and internationally	Adults 18 & over Private Pay with some free trips available.
YAI Bronx Evening Adjustment Program		YAI Link 212-273-6182 link@yai.org	Recreation Program providing community based leisure activities	OPWDD eligible, Ages 18+, living at home with family.
YAI Hankering for More		YAI Link 212-273-6182 link@yai.org	September to June Members attend social outings in the community.	OPWDD eligible, Ages 18+, living at home with family.
YAI Supplemental Day	1241 Zerega Avenue Bronx, NY 10462	YAI Link 212-273-6182 link@yai.org	Socialization/Recreation Program Members can participate 1-3 times per week on need and availability.	OPWDD eligible, Ages 18+, living at home with family.

RESPIRE OVERNIGHT

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
ADAPT Community Network	1822 Stillwell Avenue Bronx, NY 10469	Sita Boodram 718-652-9790 ext. 294	Up to 30 days per year in Brooklyn, Queens, Manhattan and Staten Island Transportation provided	Ages 3 and older Serving ambulatory & non-ambulatory individuals
AHRC NYC Sleepaway Getaway for Teens	Various destinations including inclusive resorts	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel-212-780-2385 Gleidy.Morel@ahrcnyc.org	Overnight during school recess	Ages 14 to 21+; FSS Medicaid Waiver Eligibility required. Must reside with a family member, in any of the 5 boroughs. Call for more information.
AHRC NYC Weekend Hotel Recreation	Various meeting locations & will travel to destination	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel-212-780-2385 Gleidy.Morel@ahrcnyc.org	Friday night-6pm departure to Sunday afternoon approx. 4pm	Ages 21+; FSS Medicaid Waiver Eligibility required. Must reside with a family member, in any of the 5 boroughs. Call for more information.

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
AHRC NYC	83 Maiden Lane 9 th Floor New York, NY 10038	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel-212-780-2385 Gleidy.Morel@ahrcnyc.org	Out of home respite provided via respite apt. only from Fridays (after 3pm) until Monday 8am. Open year round, 24 hour supervision, Up to 14 nights per month (42 nights total per year)	Individuals with ID/DD, ages 8+ ; ambulatory with no severe medical/behavioral problem
Federation of Multi-Cultural Programs, Inc.	2111 Virgil Place Bronx, NY 10473	Donna Reid 718-822-5991	Free standing out-of-home up to 30 consecutive days	Ages 18 & older All levels of ID/DD
Institute of Applied Human Dynamics, Inc. (IAHD)	1247 Ward Avenue Bronx, NY 10472	Gabi Opazo 914-220-4313	Free standing out-of-home	Ages 18+; All levels of IDDD
New York Services For the Handicapped	1140 Broadway Suite 903 New York, NY 10003	Lori Schenck 732-531-0215 Charles Sutherland 212-533-4020	Overnight Respite at Camp Oakhurst, NJ 5 to 7 days includes door to door trans. Provided	Ages 8 & older Mild to Moderate Individuals with ID/DD with physical disabilities

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Richmond's Community Center	919 North Broadway Yonkers, NY 10701	Jennifer Lugo 914-968-1900 ext. 5034	Overnight Respite 7 days No transportation	Ages 3 & older All levels of ID/DD Individuals who are medically fragile
Sinergia, Inc.	2082 Lexington Avenue Third Floor New York, NY 10035	Egdabel Alvarado (212) 643-2840 ext. 351 EAlvarado@Sinergiany.org	Overnight weekend Weekday Respite Wheelchair accessible Spanish spoken	Individuals with DD and their families

RESPIRE SATURDAY & SUNDAY (WEEKEND) PROGRAMS

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
AHRC NYC Bronx Adult Day Recreation	1952 Mayflower Avenue Bronx, NY 10461	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel -212-780-2385 Gleidy.Morel@ahrcnyc.org	Saturdays from 10am to 3pm Transportation may be provided	Ages 21+ FSS Medicaid Waiver Eligibility required. Must live in The Bronx, with family and have an ID/DD diagnosis.
AHRC NYC Bronx Children's Recreation	2280 Wallace Ave Bronx, NY 10467	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel -212-780-2385 Gleidy.Morel@ahrcnyc.org	Saturdays from 10am to 3pm; Ratio is 1 staff to 3 children. Transportation may be provided.	Ages 6 to 13 FSS Medicaid Waiver Eligibility required. Must live in The Bronx, with family and have an ID/DD diagnosis
AHRC NYC Bronx Teens & Young Adult Recreation	1420 Ferris Place Bronx, NY 10461	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel -212-780-2385 Gleidy.Morel@ahrcnyc.org	Teen & young adults Saturdays from 10am to 3pm; Ratio is 1 staff to 3 teens. Transportation may be provided.	Ages 14 to 21 FSS Medicaid Waiver Eligibility required. Must live in The Bronx, with family and have an ID/DD diagnosis
AHRC NYC City Teens	Barnes & Noble's in Union Square, 4 th Floor, 17 th Street between Park Ave South & Broadway	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel -212-780-2385 Gleidy.Morel@ahrcnyc.org	Sundays Must travel independently	Ages 13+; Must have an ID/DD diagnoses or Autism Disorder, attend Board of Ed. Classes and reside with the 5 borough. Must travel independently or with minimal supervision.

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
AHRC NYC Sunday Trips	Barnes & Noble In Union Square 17 th Street between Park Ave South and Broadway, 4 th Fl	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel -212-780-2385 Gleidy.Morel@ahrcnyc.org	Sundays .	Ages 21 +, from any borough, diagnosed with ID/DD
AHRC NYC Summer Softball	Hecksher Field in Central Park -64 th Street	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel -212-780-2385 Gleidy.Morel@ahrcnyc.org	Sundays 1 to 3pm May thru August Individuals must be accompanied for duration of activity if he/she does not travel on their own.	Ages 21 +, from any borough, diagnosed with ID/DD
Esperanza Center	516 West 181 Street New York, NY 10033	Tatiana Gutierrez 212-928-5810 ext. 105 tgutierrez@esperanzacenter.com	3 day weekend getaway program. Resort Vacation for small groups, fully supervised. Round trip transportation provided from resort. Spanish spoken.	Ages 5+ with DD
Good Will Industries	2196 5 th Avenue New York, NY 10037	Joy Ellis 718-392-7072	15 Saturdays from March to June & 15 Saturdays from Sept. to Dec. Transportation Provided.	Ages 21 and over All levels of ID/DD Only Ambulatory Individual served

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Heritage Human Services	1504 Ralph Avenue Brooklyn, NY 11236	Sofia Oyola 718-629-3187	Saturdays & Sundays all year long 10am-3pm; Transportation Provided	All ages with DD, including Autism Spectrum Disorder residing in Brooklyn, Manhattan, Queens and The Bronx.
Kingsbridge Heights Community Center	3101 Kingsbridge Terr. Bronx, NY 10463	Hanna Gabris 718-884-0700 ext. 202	Saturdays from 10am to 3pm October thru June Transportation Provided	Ages 15 to 25 Mild to Moderate Individuals with ID, DD; Teens & young adults with Autism, Down- Syndrome, Multiple Disabilities
Kingsbridge Heights Community Center	3101 Kingsbridge Terr. Bronx, NY 10463	Hanna Gabris 718-884-0700 ext. 202	Saturdays from 10am to 2pm	Ages 18 & over Mild to Moderate Individuals with ID/DD Adults with Autism
Mercy Drive, Inc.	1314 Blondell Avenue Bronx, NY 10461	Vanessa Bonilla 718-640-5375 Intake@mercydriveinc.org	All Starts Konnect Weekend respite program. Saturdays & Sundays, all year round, 8am -6pm. Transportation provided.	Ages 7+
Social Action Center, Inc.	665 Pelham Parkway North Suite 401 Bronx, NY 10467	Anika Davis 718-654-1815	Two Saturdays per month, 10am-4pm; transportation provided	Ages 7-21 with DD

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Services for the Developmentally Challenged	5670 Riverdale Avenue Bronx, NY 10471	Gloria Taveras 929-800-1788	Saturdays from 10am to 3pm Transportation Provided	Ages 5 to 21 All levels of ID/DD
Social Action Center, Inc.	665 Pelham Parkway Suite 401 Bronx, NY 10467	Anika Davis 718-654-1815	Saturdays from 10am to 4pm	Ages 5 to 21 All levels of ID/DD
South East Bronx Neighborhood Centers, Inc.	955 Tinton Avenue Bronx, NY 10456	Doreen Myles 718-665-8908	Sunday Recreation 9am to 4pm Transportation Provided	Ages 18 and over All levels of ID/DD
The Institute of Applied Human Dynamics, Inc.	1680 Southern Blvd. Bronx, NY 10460	Gabi Opazo 914-220-4313	Sunday Respite 10am to 3pm Breakfast and Lunch Provided; Transport Provided	Ages 5 to 21 Individuals with ID/DD, with multiple disabilities, and their siblings
YAI Club Fun	1241 Zerega Avenue Bronx, NY 10462	YAI Link 212-273-6182	Saturday recreation	Ages 6 to 18, living at home with family. Must be OPWDD eligible.

RESPITE SCHOOL HOLIDAY

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
AHRC NYC	2280 Wallace Ave Bronx, NY 10467	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel-212-780-2385 Gleidy.Morel@ahrcnyc.org	Bronx School Holiday Respite program for 5 weeks a year when Board of Ed. School is on recess.	Ages 6 to 15; FSS Medicaid Waiver Eligibility required. Must live in the Bronx, with family and have an ID/DD diagnosis.
Children's Aid Society Camp Wagon Road	431 Quaker Road Chappaqua, NY 10514	Vincent Ganziani 914-238-4761	Respite on Holiday weekend during school year	Ages 7 to 17 All levels of ID/DD Including non-ambulatory individuals
Harris Hands Community Services, Inc.	3679 East Tremont Avenue Bronx, NY 10465	Reinaldo Otero 718-766-9289 ext. 305	Respite on Holiday weekend during school year	School age children
YAI		YAI Link 212-273-6182 link@yai.org	School Holiday Respite Program Limited Transportation	Ages 6 to 18 OPWDD eligible & living at home with family

SELF-DIRECTION

Self-Direction provides the opportunity and the funding from NYS OPWDD to purchase your own self-directed services. In Self-Direction, you can choose your own services and supports and can hire your own staff. To enroll in Self-Direction, you need to be eligible for OPWDD services and have a Care Coordinator. Self-Direction may be right for you if you can make your own decisions (or have help to) and if you want more flexible supports and services.

To learn more about Self-Direction, talk with you Care Coordinator or Regional Self –Direction Liaison.

Bronx Contact Information for Self-Direction Liaison in the DDRO is Robert A. Johnsen at 718-430-0887. His email is robert.a.johnsen@opwdd.ny.gov.

SOCIALIZATION OPPORTUNITIES

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
AHRC NYC Socials	1952 Mayflower Avenue Bronx, NY 10461	Sacha Amry-212-780-2365 Sacha.Amry@ahrcnyc.org Gleidy Morel-212-780-2385 Gleidy.Morel@ahrcnyc.org	Once a month, time is determined upon schedule of respective social. Transportation is not provided.	Ages 21 and over; from respective borough, diagnosed with ID/DD
AHRC NYC	83 Maiden Lane 9 th Floor New York, NY 10038	212-780-4491	City Teens: For individuals with a high level of independence Group meets weekly in one central location & travels on public transportation to events within NYC. Free	Ages 13+ with ID/DD who travel independently

SUPPORT BROKERAGE SERVICES

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION
Quality Services for Autism Community (QSAC)	253 W. 35 th Street 16 th Floor New York, NY 10001	Kevin Martinez 718-728-8476 ext. 1240	Support Brokerage Service	All individuals diagnosed with an Autism Spectrum Disorder

SUPPORT GROUPS

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
AHRC NYC	83 Maiden Lane 5 th Floor New York, NY 10038	Annette Spallino 212-780-2592	Support groups for children, teens and adult siblings. Fee Medicaid or sliding scale. Weekend sib shops for children and teenagers.	Siblings of individuals with ID/DD

TRANSPORTATION

AGENCY	ADDRESS	CONTACT	SERVICE DESCRIPTION	POPULATION SERVED
Taconic Innovations Inc.	25-35 Beechwood Ave Mt. Vernon, NY 10553	Gladys Justiniano 914-533-5592 Gladys@taconicinnovations.com	Non-Medical Transportation	Individuals with ID/DD
YAI Travel Training		YAI Link 212-273-6182 link@yai.org	Grant from Dept. of Transportation to provide comprehensive travel training to agencies across NYC	Diagnosis of I/DD Ages 14+

CARE COORDINATION

Effective July 1, 2018 Medicaid Service Coordination Services converted to Care Coordination, under Care Coordination Organizations (CCO's). CCO's will provide Health Homes Services and coordinate a variety of healthcare, wellness and Developmental Disabilities (DD) services, to achieve a holistic and integrated approach to meeting the full range of needs. A specialized team, comprised of Health Home Care Manger working together with other professionals, will work the people we serve and their families, to plan, execute and monitor individualized Life Plans.

There are 3 CCO's for Region 4 which serves the Bronx. They are:

Advanced Care Alliance New York (ACA)

60 East 42nd Street

Suite 1762

New York, NY 10165

833-692-2269

www.advancecarealliance.org

Care Design

460 West 34th Street, 12th Floor

New York, NY 10001

646-491-6497 ext. 20004

www.caredesignny.org

Tri-County Care (TCC)

829 East 15th Street

Brooklyn, NY 11230

844-504-8400 ext. 9213

www.tricountycare.org

Residential Services

As a family member of a person with developmental disabilities, placement of your loved one in the care of a residential service provider can be one of the most difficult decisions you will ever have to make. In planning the future for someone, you want to make sure that your family member will be safe and secure and receive the kind of care and treatment that will put your mind at ease.

There are many agencies in The Bronx that offer residential options. Their mission is to provide housing for people with developmental disabilities, assisting them to lead meaningful and productive lives in the manner they choose, in their own communities, with the supervision and supports they need. These services range from 24- hour supervised homes to apartments for more independent individuals.

When the time to consider a residential opportunity for a person and his/her family arrives, it will be necessary to seek information about what services the person needs, where that person and/or the family would like services and which agency they would like to provide the service.

This guide serves to give you some knowledge about residential options, some questions you should ask when speaking with an agency representative and the names, address and contact persons of organizations that provide residential services in The Bronx. All of the organizations listed are licensed by the New York State Office for People with Developmental Disabilities (OPWDD). The local office, the Metro NY Developmental Disabilities Regional Office (DDRO), can also be contacted for further information at (718) 430-0474.

You may also receive further support and assistance through The Bronx DD council both at the Executive Board meetings as well as the monthly Residential Committee meetings. For more information call Yvonne Patrick at 212-273-6100 or Yvonne.Patrick@yai.org.

Please know that you are not alone out there. Good luck!

Bronx DD council Residential Committee

New York Cares Guiding Principles

New York Cares is a program for ongoing out-of-home residential development for people with Developmental Disabilities who live in communities throughout New York State. Individuals who need out of home residential services and are eligible for those services from OPWDD and who are registered on the out-of-home residential waiting list shall:

- Have access to community-based services consistent with their need in an individualized service environment;
- Play a significant role in developing those services through a person-centered approach that considers their needs and choices;
- Be able to continue relationships with family, friends, and other individuals; and
- Have the opportunity for increased independence, individualized and inclusion in the communities where they will be served.

Certified Supportive and Supervised Residences

- **Residential Habilitation:** individually tailored supports that assist with skills related to living in the community. These supports include adaptive skill development; assistance with activities of daily-living (hands-on); community inclusion and relationship building; training and support for independence travel; transportation; adult educational supports; development of social skills; leisure skills; self-advocacy and informed choice skills; and appropriate behavior development to help the individual access their community. Residential Habilitation also may include program related personal care and protective oversight and supervision
- **Family Care (FC):** certified program that provides a structured and stable home environment within a family unit to a person with developmental disability, offering support, guidance, and companionship. Family Care providers are home owners who receive a monthly stipend to care for individuals with developmental disabilities in their own homes. Learn more about Family Care program by reading our brochure (also available in Spanish), or contact your local DDRO.
- **Individualized Residential Alternative (IRA):** certified homes that provide room, board and individualized service options. There are two different kinds of IRAs. A Supervised Individualized Residential Alternative is home that has staff nearby at all times when individuals are at the residence. A Supportive Individualized Residential Alternative is a home in which living is more independent and supervision is based on the person's need for supervision; staff typically is not onsite at all times when residents are home.

- **Intermediate Care Facilities (ICF):** residential treatment options in the community for individuals with specific medical and/or behavioral needs. ICF's provide 24-hour on site assistance and training, intensive clinical and direct-care services, supervised activities and a variety of therapies. ICFs are designed for individuals whose disabilities severely limit their ability to live independently.
- **Community Residences (CR):** provides housing, supplies for daily living like food and toiletries, and services on a daily basis for individuals who have Developmental Disabilities. Community Residences foster supportive interpersonal relationships, offer supervision to ensure health and safety, and assistance in learning activities that are part of daily living. Community Residences are designed to provide a home environment, and also provide a setting where individuals can acquire skills necessary to live as independently as possible. There are two types of community residences; supervised, in which staff are nearby at all times that individuals are in the residence, and supportive, in which living more independent. In supportive community residences, staff are on-site and available less than the entire time that individuals are home, based on the specific support needs of an individual.

Questions Families Should Consider

1. How much experience does the agency have in working with persons who are developmentally disabled?
2. How much experience does the agency have in providing a residential service?
3. Where is the agency's group homes located? Can I visit any of these homes?
4. What does your agency do that make the transition as smooth as possible for my family member?
5. Can my family member visit and participate in activities at the home prior to moving there?
6. Can I talk to any family member of the individuals living in a home being considered for a residential opportunity in order to get their point of view on the operation of the home?
7. How is the appearance of the home, inside and outside?
8. How will the residence be furnished and decorated?
9. Will the individuals have their own closets and dressers?
10. Will there be curtains, pictures, rugs, and other typical decorations and furnishings?

11. What kind of training does staff receive?
12. How many staff is on duty during the day, evenings, nights, weekends and holidays?
 - a. What is the rate of staff turnover? What are the reasons for staff turnover?
 - b. What are the kinds of background checks done on new employees?
 - c. How does staff deal with medical or other type of emergencies?
13. Will I be informed of any emergency involving my family member? How and how quickly
14. What does the person that lives in the home do each weekday?
15. What activities take place at the home or in the community during the week? On weekends or holidays? Are inclusive community activities promoted?
16. Will my family member be able to continue attending sleep-away camp and if so who will pay?
17. How is the plan of services developed for my family member, and how will the family be involved in the creation and updating of this plan?
18. Who can be contacted to discuss concerns about the plan once it is implemented?
19. What is your agency's procedure for addressing any serious concern a family member raises about any aspect of the home (such as the conditions of the home or issues with staff)?
20. How will people be allowed to express their concerns or grievances? Is there a formal process for handling complaints?
21. Are people allowed and encouraged to receive and make visits with family, friends and guardians?
22. Are they allowed to visit privately if they wish?
23. Are there adequate areas for private activities or conversation? Do staff and others knock before entering private spaces?
24. Do individuals utilize community-based services to meet their health, dental and recreational needs?
25. Will people be allowed to use their personal money and property? Are there restrictions on the use of either? Is each resident regularly informed of his/her finances?
26. How will people be involved in meaningful, productive work or day programs?

Residential Services

AGENCY	ADDRESS	CONTACT	WHERE SERVICE PROVIDED	POPULATION SERVED
Association for the Advancement of the Blind and Retarded (AABR)	15-08 College Point Blvd. College Point, NY 11356	Executive Director: Libby Trainor Director of Residential Services: Hezikegh Elliot 718-321-3800 humanresources@aabr.com	Serving The Bronx, Queens, Manhattan and Staten Island	Ages 21+
Abbott House	100 North Broadway Irvington, NY 10533	Director of DD Services: Lindsey Emmerich 914-591-7300 Ext. 3084 Lemmerich@abbotthouse.net	Serving The Bronx, Rockland and Westchester counties	Ages 21+
ADAPT Community Network	80 Maiden Lane, 8th FL New York, NY 10038	Executive Director: Edward Matthews 212-683-6700	Serving The Bronx, Manhattan and Staten Island	Ages 21+
Advocates for Services for the Blind and Multi-Handicapped, Inc.	3106 Coney Island Avenue Brooklyn, NY 11235	Brooklyn Coordinator: Nick Hassan 718-934-2592/718-601-6620 Nick@asbm.org	Serving Brooklyn and The Bronx	Ages 21+
AHRC NYC	83 Maiden Lane New York, NY 10038	Director of Residential Services: Michael Weinberg 212- 780-2500 Ext. 2538	Serving all 5 boroughs	Ages 21+

AGENCY	ADDRESS	CONTACT	WHERE SERVICE PROVIDED	POPULATION SERVED
Angels Unaware, Inc.	1455 Jessup Avenue Bronx, NY 10452	Residential Manager: Shawn Stewart 718-410-7406 Cell: 631-792-3018 lral@angelsunawareny.com	Serving The Bronx	Ages 21+
Cardinal McCloskey Services	115 East Stevens Avenue, Suite 115 Valhalla, NY 10595	Director of Residential Services: Diane Pryce 914-997-8000 Ext. 156	Serving The Bronx, Westchester and Rockland Counties	Ages 21+
Catholic Guardian Services	1011 First Avenue 10 th Floor New York, NY 10022	Asst. Executive Director: Gina Maranga Ext. 2258 212-371-1011 Ext. 225	Serving The Bronx, Manhattan & Staten Island	Ages 21+
Center for Family Support	281 Zulette Avenue Bronx, NY 10461	Director of Residential Services: Tranet Hymon 718-518-1500 ext.339 thymon@cfsny.org	Serving all 5 boroughs, Long Island, New Jersey and Westchester County	Ages 21+
Constructive Partnerships Unlimited (formerly Cerebral Palsy Association of NYS)	1880 Bryant Avenue Bronx, NY 10460	Dawn Merced 718-401-3627 ext. 8775	Serving The Bronx, Brooklyn, Queens, Manhattan and Staten Island	Ages 21+

AGENCY	ADDRESS	CONTACT	WHERE SERVICE PROVIDED	POPULATION SERVED
Community Action for Human Services, Inc.	2225 Lodovic Avenue Bronx, NY 10469	Coordinator of Residential Services: Tracey Tyler 718-655-7700 Ext. 108 Ttyler@cahsinc.org	Serving The Bronx, Manhattan and lower Westchester Counties	Ages 21+
Community Resource Center for Developmentally Disabled Inc.	Hutchinson Metro Center Atrium 1776 Eastchester Road, # 225 Bronx, NY 10461	Executive Director: Kevin Meade 718-292-1705	Serving The Bronx, Manhattan and Yonkers	Ages 21+
Creative Lifestyles, Inc.	67 Bruckner Blvd. Bronx, NY 10454	CFO: Rafael Paulino rpaulino@creativelifestyles.org Executive Director: Ann Hill Ahill@creativelifesytles.org Director of Residential Services: Tawana Carden 718-665-7002	Serving The Bronx	Ages 21+
Esperanza Center	516 West 181 Street New York, NY 10033	Director of Residential Services: Theresa Black 212-928-5810 Ext. 129 Tblack@esperanzacenter.com www.esperanzacenter.com	Serving The Bronx and Manhattan	Ages 21+

AGENCY	ADDRESS	CONTACT	WHERE SERVICE PROVIDED	POPULATION SERVED
Innovative Resources for Independence, Inc.	112-40 Francis Lewis Blvd. Avenue Queens Village 11429	Executive Director: Gilbert Louis 718-805-6796	Serving The Bronx, Queens, Brooklyn Counties & Long Island	Ages 21+
Institutes for Community Living	2643 Broadway New York, NY 10025	Senior V.P. ID 212-663-7233	Serving The Bronx, Brooklyn and Manhattan	Ages 21+
Institutes of Applied Human Dynamics, Inc. (IAHD)	32 Warren Avenue Tarrytown, NY 10591	Director of Residential Services Paulette Mapp Director of Residential Services in Westchester County Natalie Morgan-Williams 914-220-4325 pmapp@iahdny.org nmorgan@iahdny.org	Serving The Bronx and Westchester	Ages 21+
Life Adjustment Center	1430 Broadway Suite 501 New York, NY 10018	Residential Coordinator: Angela Waldron 646-303-0852 awaldron@lifeadjustmentcenter.com	Serving The Bronx, Brooklyn & Manhattan	Ages 21+
LifeSpire	1 Whitehall Street 9 th Floor New York, NY 10004	Ivette Gonzalez 212-741-0100 ext. 4552 igonzalez@lifespire.org	Serving all 5 boroughs	Ages 18+

AGENCY	ADDRESS	CONTACT	WHERE SERVICE PROVIDED	POPULATION SERVED
Metro DDRO/OPWDD	2400 Halsey Street Bronx, NY 10461	Residential Coordinator: Lisa Pesante 718-430-0474	Serving The Bronx and Manhattan	Ages 21+
New York Foundling	590 Avenue of the Americas New York, NY 10011	Director of DD Residential Services: Jill Gentile 212-886-4007	Serving the Bronx	Ages 21+
Puerto Rican Family Institutes Inc.	145 West 15th Street New York, NY 10011	Director of Residential Services: Syed Islam 718-231-6532 sislam@prfi.org	Serving The Bronx	Ages 21+
Rising Ground	463 Hawthorne Avenue Yonkers, NY 10705	Residential Director: Ruth Tokasczyk 914-375-8731 rtokasczyk@risingground.org	Serving The Bronx, Manhattan, Queens & Westchester	Ages 21+

AGENCY	ADDRESS	CONTACT	WHERE SERVICE PROVIDED	POPULATION SERVED
Salvation Army Social Services of Greater New York	90-23 161st Street, 3rd FL Jamaica, NY 11432	Director of DD Services: Leslyn Mitchell 718-206-9171 Ext. 221 Asst. Director of DD Services: Chantal Pierre-Louis Asst. Director of DD Services: 718-206-9171 Ext. 227	Serving The Bronx, Brooklyn and Queens	Ages 21+
Services for the Underserved	463 7th Avenue, 17 th Floor New York, NY 10018	Main Line: 212- 633-6900 Ext.1676 Intake Coordinator: Brenda Williams 917-574-5640 BWilliams@sus.org	Serving The Bronx, Brooklyn and Queens	Ages 21+
Services for the Developmentally Challenged	5475 Fieldston Road Bronx, NY 10471	Executive Director: Peter Dolan 718-432-8469	Serving The Bronx	Ages 21+
Sheltering Arms Children & Family Services	305 Seventh Avenue 2 nd Floor New York, NY 10001	Residential Director: Deborah Washington 212-886-5674 Ext. 5674 cdwashington@shelteringarmsny.org	Serving The Bronx and Manhattan	Ages 21+
Sinergia, Inc.	2082 Lexington Avenue 4 th Floor New York, NY 10035	Director of Residential Services: 212-643-2840 Ext. 323	Serving The Bronx, Brooklyn, Manhattan and Queens	Ages 21+

AGENCY	ADDRESS	CONTACT	WHERE SERVICE PROVIDED	POPULATION SERVED
South East Neighborhood Centers, Inc.	955 Tinton Avenue Bronx, NY 10450	Residential Manager: 718-542-2727	Serving The Bronx	Ages 21+
Special Citizens Futures Unlimited, Inc.	1775 Grand Concourse Bronx, NY 10453	Executive Director: Donald Lash 718-601-6935 Ext. 125	Serving The Bronx, Manhattan and Westchester County	Ages 21+
St. Dominic's Family Services	500 Western Highway Blauvelt, NY 10913	Director of DD Programs: Judy Sabater-James 845-359-3400 Ext. 241 jjames@sdfs.org	Serving The Bronx, Rockland County and Orange County	Ages 21+
Unique People Services	4377 Bronx Blvd. #202 Bronx, NY 10466	Director of Residential Services: Aziza Henderson 718-231-7711 Ext. 39	Serving The Bronx, Manhattan and Queens	Ages 21+
YAI	460 West 34th Street New York, NY 10001	YAI LINK -212-273-6182	Serving The Bronx, Brooklyn, Manhattan, Queens, Long Island, Westchester & Rockland Counties	Ages 21+