

2018-2020 Strategic Plan

With support of the Board of Trustees, YAI leadership engaged in a strategic planning process to establish a unified strategy that would strengthen and prepare the organization for the future. The process was facilitated by two nationally-recognized consulting firms with expertise in healthcare and I/DD policy.



Seeing beyond disability.

Through a year-long process, the following seven goals were identified as priorities for YAI moving forward:

- GOAL 1** > Obtain an A+ report card for quality in a value-based environment

- GOAL 2** > Improve the recruitment, retention, and satisfaction of the workforce

- GOAL 3** > Lessen YAI's dependence on current funding

- GOAL 4** > Enhance YAI's ability to advocate on I/DD issues

- GOAL 5** > Enhance the reputation and expand the public's awareness of YAI

- GOAL 6** > Establish YAI as a technology leader and innovator in the I/DD field

- GOAL 7** > Offer a comprehensive range of services in preparation for managed care

By engaging in a strategic planning process, YAI is committed to guiding the organization in ways that are thoughtful and focused, especially during uncertain times. The seven goals described herein will provide the entire organization with a clear path to engage in critical decision-making. As the I/DD field navigates the new world of CCOs and managed care, YAI needs to be flexible and responsive to the call for new service models and payment structures. These are important priorities and YAI intends to work in partnership with OPWDD and other entities to ensure that people with I/DD are living the lives that they truly desire. By successfully implementing this strategic plan, YAI will position itself to be an exceptionally strong player in the world of managed care and value-based performance.

For the complete strategic plan, please visit www.yai.org/strategicplan.